

## Equal Employment Opportunity Management Plan

2022-2026



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## Acknowledgement and our reconciliation vision

We acknowledge the Bidjigal, Birrabirragal and Gadigal people, who traditionally occupied the Sydney coast. We also acknowledge Aboriginal and Torres Strait Islander Elders both past and present.

Our vision for reconciliation is for Waverley to be a vibrant, resilient, caring, and inclusive community where Aboriginal and Torres Strait Islander peoples:

- Practice and celebrate their culture and heritage proudly
- Are honoured for their survival and resilience, and supported to continue to overcome adversity
- Are respected and acknowledged as First Nations peoples with the right to determine their own futures.

Council will continue to value and protect our environment with respect to Aboriginal and Torres Strait Islander peoples' intrinsic relationship with the land and waters.



We keep our community at the centre and we strive for excellence

CARE RESPECT INTEGRITY INNOVATION COLLABORATION



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### About this plan

Waverley Council is committed to the principles of Equal Employment Opportunity (EEO). Council is dedicated to building a diverse and inclusive workplace where the skills, perspectives and experiences of our people are valued and respected. Council aims to provide a work environment that fosters fairness, equity, respect for social and cultural diversity, and is free from unlawful discrimination, harassment and vilification, and to be a great place to work, where everyone feels included, are treated fairly and are supported to succeed.

The concept of equity and fairness encompasses all facets of employment, applying for a position, promotion or transfer, access to training and development, and equity in the provision of benefits to staff.





#### Benefits of a the plan

Council acknowledges that a diverse network of employees which truly reflect the community it services and represents, is better equipped to understand, and meet their needs.

The aim of the EEO Management Plan is to:

- Create a working environment which is free from discrimination and where employees are treated fairly, with dignity and respect.
- Support the morale and motivation by increasing employee confidence in our work practices by ensuring that all employees have equal access to employment opportunities within the workplace.
- Continually review employment practices to ensure flexibility in accommodating the changing needs of employees.
- Develop and implement policies and procedures consistent with legislative requirements.
- Ensure all employees have equal opportunity based on merit.
- Provide a safe and productive working environment for all employees.

Supporting strategies and policies:

- Disability Inclusion Access Plan
- Workforce Management Plan 2022 2026
- Waverley Cultural Diversity Strategy 2021 2031
- Code of Conduct Councillors and Staff
- Diversity and Inclusion Policy
- Waverley Council Reconciliation Action Plan

The EEO Management Plan underpins Council's Equal Employment Opportunity Policy and, as required under the Local Government Act 1993, outlines the:

The plan includes provisions relating to-

- a. the devising of policies and programs by which the objects of this Part are to be achieved, and
- b. the communication of those policies and programs to persons within the staff of the council, and
- c. the collection and recording of appropriate information, and
- d. the review of personnel practices within the council (including recruitment techniques, selection criteria, training and staff development programs, promotion and transfer policies and patterns, and conditions of service) with a view to the identification of any discriminatory practices, and
- e. the setting of goals or targets, where these may reasonably be determined, against which the success of the plan in achieving the objects of this Part may be assessed, and
- f. the means, other than those referred to in paragraph (e), of evaluating the policies and programs referred to in paragraph (a), and
- g. the revision and amendment of the plan, and
- h. the appointment of persons within the council to implement the provisions referred to in paragraphs (a)–(g).



#### **Our Goals**

10.2.1 Establish a strong governance framework that is transparent, accountable and employs evidence-based decision making

10.2.3. Strengthen capabilities and resources to deliver Waverley Community Strategic Plan 2018-2029 outcomes



#### **Our Strategies**

3.4 Govern Waverley Council well, and build culture, capability, capacity, systems and processes to deliver services to the community

3.4.1. Promote an organisational environment that encourages professionalism, sustainability, integrity and ethical conduct

3.4.3. Promote a safe and healthy workplace that rewards a culture of high performance

3.4.4. Continue to build capacity and capability of our people and Council to deliver services to our Community



# Our workforce composition



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## **Our workforce** demographics

**WEARE CULTURALLY AND** LINGUISTICALLY DIVERSE





2.6% **IDENTIFY AS ABORIGINAL OR TORRES** STRAIT ISLANDER

## **WHERE** WE LIVE

#### 13% LIVE IN THE WAVERLEY LGA

#### 48% LIVE IN NEARBY LGAS: RANDWICK, BAYSIDE, CITY **OF SYDNEY AND WOOLLAHRA**

#### 7% LIVE IN THE INNER WEST

With the remainder dispersed around greater Sydney and the regions

OUR **AGE AND GENDER** 



**OUR STAFF** ARE AGED BETWEEN 14 AND 87



463 People who People who identify as

male

1 Person who

identifies as

non-binary

#### **TENURE AND SALARY**



YEARS AVERAGE TENURE OF OUR STAFF

YEARS **MEDIAN TENURE** OF OUR STAFF



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## Our commitment to diversity and inclusion

Council is committed to building a diverse and inclusive workplace where the skills, perspectives and experiences of our people are valued and respected.

Our aim is to be a great place to work, where everyone feels included, are treated fairly and are supported to succeed. Analysing our demographic profile data helps us to identify trends, challenges and areas for improvement.

## **Our cultural diversity**

Having a culturally diverse workforce that mirrors our community gives us a richer insight and ability to implement initiatives that make our services more accessible.

We also recognise that a culturally diverse workforce contributes to a diversity of thought that drives a high-performance culture.



Currently, 2.67% of our workforce identify as Aboriginal or Torres Strait Islander



More than a fifth of our staff have English as a second language, with 42 different primary languages spoken, most commonly Spanish, Chinese, Portuguese, Korean and German In Council's 2021 Staff Engagement Survey, respect for each other rated 13% higher than the industry benchmark, reflecting the value we place on diversity and inclusion.

We will continue to focus on programs that support a diverse workgroup and enrich our workplace culture.



### Gender balance

Almost half of our executive level staff are female. Half of our managers and coordinators are female.

The greatest disparity is at the team leader/ supervisor level where the vast majority are male.

#### Gender distribution by staff type



Just over half of our total headcount are in traditionally male dominated work groups, including Asset Management, Waste and Cleansing, Lifeguard Services and Compliance.

**40.97%** of total staff identify as female

**58.91%** of total staff

identify as male

of total staff identify as non-binary The percentage of females working in part time roles is higher than males, though the opposite is true of our casual workforce.

- Female permanent FT
- Male permanent FT
- Female permanent PT
- Male permanent PT
- Female casual
- Male casual
  - Female temporary
  - Male temporary

FT = full time, PT = part time

Gender by employee status



## Age demographic

Most Waverley employees are aged between 25 and 64, with a median age of 45

More than a quarter of our workforce is over the age of 55, with 5% over 65. The areas with the highest proportion of older workers are in the Library, Finance, HR, Compliance and Asset Management. Many roles in these areas are ideal for older workers as they have a low physical impact and can often support flexible work requests, including transition to retirement. Some roles are more physically demanding, which is why we must broaden the scope and frequency of our career planning discussions to assist workers to re-train and/or redeploy across workgroups and functions.

Only 5% of our workforce is under age 25. The workgroups with the greatest percentage of young workers are Asset Management, Waste and Cleansing and Urban Planning. These workers are a mix of apprentices and trainees, school leavers and young professionals.

#### **Employee age distribution**



#### Age distribution by staff type



### **Tenure and turnover**



13% of staff have less than one year of service with Waverley

While some teams such as Library and Lifeguard Services have few new staff, other teams such as HR and Infrastructure Services have up to one third of their staff with less than a year's service, indicating these teams may still be working towards the 'norming' or 'performing' stage of team development.

> In 2021 Waverley had a healthy voluntary staff turnover rate of 9%

Developmental sequence in small groups



20% of our workforce has more than 15 years' service. This includes our GM and members of our leadership team, the Library, Compliance team, DA team, IT, Waste and Cleansing, Asset Management and Finance. That's a lot of corporate knowledge and expertise to value, foster and transfer to others across the organisation.



#### Length of service and percentage of staff



### **Our EEO Focus** What will we focus on?



### Key Initiatives 2022-2026 include:

Deliver Unconcious Bias Training for all People Leaders Review Recruitment & Selection Policy & Procedures Promote Flexible Work Arrangements to support work/ life balance & carer responsibilities

Provide reasonable adjustment to assist staff with special needs in the workplace

Continue to provide ELSA Dixon ATSI program



## Delivering our strategic priorities

| ACTIVITY   | OUTCOME   | 2022/23        | 2023/24               | 2024/25               | 2025/26               |
|--|---|----------------|-----------------------|-----------------------|-----------------------|
| 01 Promote a workplace that respects   | , values and provides opportunities f   | or people with | n a disabil           | ity.                  |                       |
| Continue to deliver Disability<br>Awareness training for all Council<br>staff, including training on dignity<br>of risk.   | All people leaders are trained.   | <              | <ul> <li>✓</li> </ul> | <b>~</b>              | <ul> <li>✓</li> </ul> |
| Continue to provide learning and<br>development opportunities to<br>support staff to apply access and<br>inclusion principles and practices<br>into their job responsibilities,<br>including use of inclusive<br>communications. | Staff apply access and inclusion<br>principles and practices into<br>their job responsibilities.<br>Staff feel comfortable to<br>discuss reasonable<br>adjustments and flexible<br>work requests. | <b>&gt;</b>    | <                     | <                     | <                     |
| 02 Promote a workplace that respects<br>opportunities for Aboriginal and To  |   |                |                       |                       |                       |
| Employ, develop and support<br>Aboriginal people through the<br>creation of employment opportunities.  | Continued participation in<br>the Elsa Dixon Aboriginal<br>Employment Program.  | <              | <                     | <                     | <                     |
| Promote diversity, innovation and service responsiveness in the Council's workforce.   | Increase the number of<br>applicants who identify<br>as ATSI through<br>targeted networks.  |                |                       |                       |                       |
| Engage employees in continuous<br>cultural learning opportunities<br>to increase understanding and<br>appreciation of Aboriginal and<br>Torres Strait Islander cultures,<br>histories and achievements.                          | All Staff are enrolled in<br>Cultural Awareness<br>E-Learning Program.  | <b>~</b>       | •                     | <ul> <li>✓</li> </ul> | <ul> <li>✓</li> </ul> |
| 03 Promote a workplace that is respective diversity and meets the needs of st  |   |                |                       |                       |                       |
| Develop and deliver training and<br>initiatives to promote diversity<br>and inclusion and reporting of<br>unsafe practices.  | Council provides a safe<br>and healthy workplace.<br>Staff understand<br>unconscious bias.<br>Staff are aware how to<br>report unsafe practices.  | <b>~</b>       | <                     | <                     | <                     |
| Partner with Diversity Council and<br>Australian Network on Disability<br>to provide access to resources on<br>diversity and inclusion.  | Tools and resources are<br>available to all staff that<br>increases awareness of<br>barriers for inclusion.   | •              | <                     | <                     | <                     |

## Delivering our strategic priorities

| ACTIVITY   | OUTCOME   | 2022/23  | 2023/24               | 2024/25               | 2025/26               |
|--|---|----------|-----------------------|-----------------------|-----------------------|
| 04 Ensure that Waverley Council pra<br>and the needs of women are reco   | ctise gender balance in its decision ma<br>ognised and well supported   | king     |                       |                       |                       |
| Continue to promote a culture<br>that encourages women to apply<br>for leadership roles.   | Women at all levels of the organisation believe they have equal opportunity as their male counterparts for promotion. | <b>~</b> | <                     | <                     | <                     |
| Attract and promote women in non-traditional roles through website and other media.  | Increased number of women applicants through targeted campaigns.  | <b>~</b> | <                     | <ul> <li>✓</li> </ul> | <                     |
|  | Success stories published.  |          |                       |                       |                       |
| Partner with Tertiary Institutions<br>to build a graduate and trainee<br>program to address skills shortages<br>and support succession planning. | ities and pathways with Council for yo<br>Graduate Program<br>Implemented.<br>Trainee Program expanded.               |          | <                     | <                     | <                     |
| Partner with schools, universities<br>and youth organisations to<br>provide work experience and/or<br>employment opportunities.                  | Work Experience<br>Program implemented.   |          | <ul> <li>✓</li> </ul> | <                     | <                     |
| 06 Ensure that Waverley Council rec<br>of an ageing workforce and plans  |   |          |                       |                       |                       |
| Develop support mechanisms<br>for ageing/mature staff and linking<br>them to resources, including<br>retirement planning.                        | External information<br>and support is<br>promoted to staff.  | <        | <                     | <                     | <ul> <li>✓</li> </ul> |
| Develop systems that provide<br>for knowledge sharing and<br>mentoring to support<br>succession planning   | Staff are supported to discuss transition to retirement options.  | <        | <                     | <ul> <li>✓</li> </ul> | <                     |

## Delivering our strategic priorities

| OUTCOME   | 2022/23  | 2023/24  | 2024/25  | 2025/26  |  |  |  |
|---|--|--|--|--|--|--|--|
| 07 Ensure that Waverley Council is an employer of choice, that values diversity<br>and demonstrates respectful, fair and non-discriminatory work practices. |  |  |  |  |  |  |  |
| Staff are rewarded and<br>held accountable for<br>demonstrating behaviour<br>consistent with<br>Council Values.   | <b>~</b>   | <  | <  | <  |  |  |  |
| Staff confidence in<br>Council's recruitment<br>practices is increased.   | <b>~</b>   | <ul> <li>✓</li> </ul>  |  |  |  |  |  |
| Initiatives implemented<br>to address Councils<br>positive duty to eliminate<br>sexual harassment.  | ~  | <  |  |  |  |  |  |
| Staff are aware of Council's<br>commitment to Diversity and<br>Inclusion and know how to<br>report breaches or concerns.                                    | <  | <ul> <li>✓</li> </ul>  | <ul> <li>✓</li> </ul>  | <  |  |  |  |
|   | an employer of choice, that values diver<br>r and non-discriminatory work practice<br>Staff are rewarded and<br>held accountable for<br>demonstrating behaviour<br>consistent with<br>Council Values.<br>Staff confidence in<br>Council's recruitment<br>practices is increased.<br>Initiatives implemented<br>to address Councils<br>positive duty to eliminate<br>sexual harassment.<br>Staff are aware of Council's<br>commitment to Diversity and<br>Inclusion and know how to | an employer of choice, that values diversity   r and non-discriminatory work practices.   Staff are rewarded and   held accountable for   demonstrating behaviour   consistent with   Council Values.   Staff confidence in Council's recruitment practices is increased. Initiatives implemented to address Councils positive duty to eliminate sexual harassment. Staff are aware of Council's commitment to Diversity and Inclusion and know how to | an employer of choice, that values diversity   r and non-discriminatory work practices.   Staff are rewarded and held accountable for demonstrating behaviour consistent with Council Values. Staff confidence in Council's recruitment practices is increased. Initiatives implemented to address Councils positive duty to eliminate sexual harassment. Staff are aware of Council's commitment to Diversity and Inclusion and know how to | an employer of choice, that values diversity<br>r and non-discriminatory work practices.         Staff are rewarded and<br>held accountable for<br>demonstrating behaviour<br>consistent with<br>Council Values. |  |  |  |



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