

Waverley Community and Seniors Centre Annual Survey 2022 Results

I'm grateful for
the benefits
and rewards

The exercise
Classes helped
me a lot



The staff are
supportive,
friendly and
committed

I love the spirit
and the energy
of the classes

The Seniors Centre would like to thank everyone for taking the time to complete the annual survey.

We value the information you have provided, and your responses will help us to continue improving the quality of our services.

Here is what you told us!

What we are doing well

- 87% felt welcomed, staff are welcoming and friendly.
- 74% strongly agree that attending the Centre keeps them socially connected.
- 70% feel that the activities at the Centre improved their health and wellbeing.
- 94% expressed and overall satisfaction with the service.

What we can improve

- To inform Centre users earlier about changes to the times or program.
- To hold more activities such as discussion groups, arts and crafts, board games, digital support, dance and fitness classes.
- Better facilities and air conditioning to improve ventilation and accommodate physical distancing.
- Relocate the service back at the Mill Hill Centre

Thank you for completing our survey!