How to pay

<table>
<thead>
<tr>
<th></th>
<th>In Person</th>
<th>Mail</th>
<th>BPAY</th>
<th>Phone</th>
<th>Online</th>
</tr>
</thead>
<tbody>
<tr>
<td>Credit card</td>
<td></td>
<td>☐</td>
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<tr>
<td>Cash</td>
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<tr>
<td>Cheque</td>
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<tr>
<td>Money order</td>
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<tr>
<td>EFTPOS/Bank acct</td>
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</tr>
</tbody>
</table>

There are several ways you can pay your rates:

**ONLINE**
waferley.nsw.gov.au/residents/payments
24-hour credit card payment service
(see inside brochure for eight easy steps)

**MAIL**
Locked Bag W 127
Sydney NSW 1292
(include deposit slip on rates notice)

**BPAY**
For online or telephone banking,
quote Council’s biller code 1610

**PHONE**
1300 303 698 to pay by credit card,
24 hours (if you experience difficulties,
please call 1300 307 000 to speak to an operator)

**BANK**
Pay at any branch of the
Commonwealth Bank
(use deposit slip on rates notice)

**IN PERSON**
Customer Service Centre
55 Spring Street, Bondi Junction

Waverley Council
Customer Service Centre
55 Spring Street, Bondi Junction
(next to Eastgate Shopping Centre)
Phone 9083 8000
waferley.nsw.gov.au

waferley.nsw.gov.au
Rates and land valuations

The rates for 2015/16 are based on land values determined by the State Valuation Office in 2012. The rating structure for this financial year is:

<table>
<thead>
<tr>
<th>Category</th>
<th>Subcategory</th>
<th>Number of Assessments</th>
<th>Rate in the $</th>
<th>Minimum Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td>Ordinary</td>
<td>28,209</td>
<td>0.1546</td>
<td>594.48</td>
</tr>
<tr>
<td>Business</td>
<td>Ordinary</td>
<td>957</td>
<td>0.7312</td>
<td>–</td>
</tr>
<tr>
<td>Business</td>
<td>Bondi Junction</td>
<td>910</td>
<td>1.0640</td>
<td>–</td>
</tr>
</tbody>
</table>

Rates rebates for pensioners

Pensioners can claim a rebate on their rates and domestic waste charges if they hold a current concession card and live in the property concerned. If you think you may be eligible for a rebate, and this is not shown on your notice as ‘Rebates’, please contact Council’s Customer Service Centre on 9083 8000.

What is the domestic waste charge?

The State Government requires Council to set a domestic waste charge to pay for garbage collection and recycling services. The domestic waste charge for 2015/16 is $484.

When do you pay?

You may pay your rate account with a single annual payment or on a quarterly basis. If you wish to pay in full, you must pay the total amount due by 31 August 2015 to avoid incurring interest charges. There is no period of grace provided by the Local Government Act.

If you choose to pay using the quarterly instalment scheme, the first instalment is due by 31 August 2015 and future instalments are due on the dates printed on your annual rates notice.

Instalment notices will be posted to you 30 days prior to the second, third and fourth quarterly instalments.

Direct Debit

If you are paying your rates in quarterly instalments, you can choose to pay with your credit card via Direct Debit. This means each instalment will be automatically deducted from your nominated credit card, providing you greater convenience. You will still receive your instalment notices to ensure you know when the transaction will occur.

eRates

You can now receive your rate instalment and reminder notices via email and pay anywhere, anytime with our new online payment system. To register, simply visit waverley.nsw.gov.au/residents/payments and complete the online form. Please note that Council is required by current legislation to provide you with a hard copy notice by post.

Interest charges

Interest charges will accrue on rates and waste charges which are not paid by the due date. The interest charges are calculated on a daily basis in accordance with the Local Government Act.

The rates notice has interest charges calculated to 30 June 2015. If your notice has an unpaid balance from the previous financial year, any daily interest charges accrued from 1 July 2015 will not appear on the notice for your first quarterly instalment, but will appear on subsequent notices.

If you would like to know whether additional interest has accrued since 1 July 2015 so you can include it with your first quarterly instalment. Council’s Customer Service Centre can advise you of the amount accrued – simply call 9083 8000. Otherwise, you may pay it with the second instalment.

Internet payments in 8 easy steps

1. Log on to waverley.nsw.gov.au and click on Pay rates on the Quick links menu
2. Select Online by credit card or direct debit under the Pay your rates heading
3. Select the Rates payment option and click Next
4. Enter your 10-digit reference number and the amount you wish to pay and click Next
5. Your reference number is in the top right corner of your rates notice
6. If your details and the amount to be paid are correct, click Next
7. Select Yes from the drop down menu and enter your email address if you would like to receive an electronic receipt, and then click Proceed to checkout to finalise your payment
8. Enter the following details: – credit card number – credit card expiry – security code – name on the card
9. Click Pay
10. Record or print your receipt number for future reference
Our 2015/16 spending highlights

Here is a brief snapshot of some of the ways your rates help us to achieve the community vision as outlined in the community’s long term strategic plan, Waverley Together 3.

Council’s Operational Plan, which is informed by Waverley Together 3, outlines the specific activities Council proposes to undertake between 1 July 2015 and 30 June 2016 and how they will be financed.

This year, Council’s total operating and capital income budget will be over $130 million, which includes approximately $56 million from rates and annual charges.

Servicing the community

Waverley Council provides 22 main services and up to 150 sub services. These services cover a wide range of activities such as roadworks and maintenance, domestic waste collection, parks maintenance, lifeguard services, beach cleaning, child care services, cultural and arts programs, library services, animal control, affordable housing, street cleaning, seniors’ services and support for our business community.

Building a better Waverley

Council helps to build a better community through its annual Capital Works Program. In the 2015/16 financial year, Council will progress works as part of the Bondi Park, Beach and Pavilion Plan of Management including the Bondi Pavilion Upgrade and Conservation Project, as well as spend more than $42 million on a variety of key projects.

These are some key project highlights. The complete Capital Works Program is outlined in Council’s Operational Plan 2015/16 which can be found on Council’s website waverley.nsw.gov.au

Park and playground improvements

More than $4.5 million will be spent on upgrades and construction of infrastructure, playground and landscaping in parks across Waverley, including priority works and sports lighting at Waverley Park, O’Donnell Park in North Bondi and Dickson Park in Bondi, as part of our Play Space Strategy. These are two key priority areas for community consultation and improvements.

Public toilet upgrades

We've committed $938,000 to upgrading the toilets at Marks Park, North Bondi, South Bronte (Bronte Community Centre) and North Bronte (Bronte Surf). North Bondi toilet upgrades includes increasing the number of toilets, improving accessibility, providing parent assisted change facilities and refreshing the exterior of the building.

Bondi Beach, Park and Pavilion Plan of Management (Bondi POM)

More than $1.6 million will go towards implementing key activities for Bondi Park, as identified in the Bondi POM, such as aligning paths to connect streets and ramps to the beach, new native trees and new picnic shelters and seating. In addition, the Bondi Pavilion Upgrade and Conservation Project has been allocated $16 million for the life of the project. The 2015/16 financial year will see work on essential upgrades and design concepts created.

Bondi Junction improvement projects

In the Bondi Junction Complete Streets Strategy, more than $5 million has been allocated to enhance the vibrancy of Bondi Junction. This involves greening and beautifying the footpaths and public places, as well as projects such as Pop Ups and the Rowe Street Pedestrian corridor. The design and delivery of streetscapes and upgrade of Brisbane Street Square will also commence. A further $1.2 million has been committed to roll out the design improvements and upgrades to the Eastgate facade.

Road, kerb, gutter and footpath construction and upgrades

More than $7.8 million will be spent on constructing and upgrading roads and infrastructure throughout Waverley. Key road upgrade works include, but are not limited to, Denison Street, Trafalgar Street and Bronte Road. Kerb and gutter construction works include Wellington Street, Blake Street and Belgrave Street. Footpath works include Bondi Road, Penkivil Street and O’Brien Street.

Upgrades to Waverley and South Head Cemeteries

More than $1.3 million is allocated for improvements to Waverley Cemetery including resurfacing internal roads, installing fencing along Trafalgar Street and investigating gully remediation work. An additional allocation of more than $37,500 for South Head Cemetery is for improving the experience of visitors to the Cemetery.

Energy and water-saving initiatives

Approximately $1.1 million will be spent on measures to maximise energy and water efficiency, particularly within the Bondi Junction Precinct. This includes the design and construction of a stormwater treatment and recycling system in Tamarama Park, and initiatives to encourage water and energy saving in the community.