

COMBINED PRECINCTS MEETING MINUTES

7 September 2023

6 – 8.30pm

Waverley Council Chambers

Chair: Peter Quartly (North Bondi)

Councillors in attendance: Clr Ludovico Fabiano, Clr Tony Kay,

Councillor apologies: Mayor Clr Paula Masselos, Clr Sally Betts, Clr Leon Golstman

Council Officers in attendance: Emily Scott (General Manager), Mary Shiner (Manager, Executive Services), Jessica Ilacqua (Community Liaison Coordinator (CLC)), Alana Novak (Community Planning Advocate (CPA)), Sharon Cassidy (Director of Assets & Operations), Adam Hassan (Executive Manager, Customer Experience & Communications), Timothy Williams (Manager Urban Design & Heritage), Fletcher Rayner (Director Planning, Sustainability & Compliance).

Precinct Executives in attendance: Gabe Pallo (Vaucluse/ Diamond Bay), Peter Quartly (North Bondi), Lynda Hall (Bondi Heights), John Batts (Bronte Beach), Alex Ellis (Bronte), Peter Cohen (Queens Park), Rex Walsh (Bondi), Michelle Brenner (South Bondi / Tamarama) Simon Swifte (Queens Park), Robyn Fabiano (South Bondi / Tamarama), Peter Cohen (Queens Park), Alma Douglas (Bronte), Grant Beard (Bronte), Paul Paech (Bondi Beach), Luke Stewart (North Bondi), Juju Kalek (North Bondi), Brigitte Cusack (Charing Cross), James Forsyth (Charing Cross)

Precinct Executives apologies: Danny Carretti (Charing Cross), Julie McAlpin (Charing Cross), Robert Harvey (Dover Heights), Ilana Cohen (Mill Hill/ Bondi Junction), Stephen Cohen (Mill Hill/ Bondi Junction), Dov Frazer (Dover Heights), Margaret Merten (Bondi Beach), Rox de Luca (North Bondi), Karin Brennan (South Bondi / Tamarama), Lenore Kulakauskas (Bondi Beach)

No	Item
1.	<p>Welcome and introductions by Peter Quartly</p> <ul style="list-style-type: none">• Meeting commenced at 6pm with the Chairperson's Acknowledgement of Country.• Chair then welcomed Councillors in attendance and Council Staff and reminded present attendees that only 2 people per precinct have voting rights.• Apologies were read and noted by the CLC.• Meeting expectations were explained to the group.
2.	<p>Update from General Manager, Emily Scott</p> <p>Votar Report – DA review</p> <ul style="list-style-type: none">• Votar Partners were engaged by Council in 2019 to undertake an independent review of the development Assessment processes, practices and culture to identify improvement opportunities.• 2 focus areas:<ul style="list-style-type: none">○ Timeliness and efficiency of the DA process: how Council can process applications on a timelier basis to improve customer satisfaction and reduce appeals.○ Consistency and accuracy of decision making: how Council can ensure decision making is in line with the law, taking appropriate account of community feedback.• Consultation occurred with applicants, residents, Precincts, Councillors, and staff• Key highlights include:<ul style="list-style-type: none">○ Proactive customer engagement – staff to respond to correspondence within 48 hours

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	<ul style="list-style-type: none"> ○ Full time Duty Planner – improving customer experience ○ Booking system for Duty Planner coming soon. ○ Large and contentious developments will have an increased notification radius. ○ 2x additional assessment officers employed on a fixed term contract to reduce assessment times and assist to reduce deemed refusal appeals. <ul style="list-style-type: none"> ● Action 1: Report will be circulated by CLC <p>Rangers After Hour Contact</p> <ul style="list-style-type: none"> ● Business hours Monday to Friday will continue to be diverted through CSC / Snap Send Solve ● Direct numbers to Senior Ranger and Team Leader Parking will be reinstated in October 2023 during the following Hours: 5 – 10pm Monday – Friday. 8am – 10pm Saturday, Sunday, Public Holidays. Council's website will be updated shortly. <p>Summer Safe Program</p> <ul style="list-style-type: none"> ● Coordination of Council services over the summer period – Rangers, lifeguards, Parking Patrol, Events, Waste and Cleansing, Open Spaces, Emergency Services ● Focused on beaches – Tamarama, Bronte, and Bondi ● Continue Summer 2024/25 ● Additional ranger patrols 6pm – 8pm at all beaches ● Senior Ranger / Team Leader Parking on call until 10pm ● New agreement with NSW Police to respond to issues (including noise) outside of these hours ● NSW Police to support Council outside of daylight hours with dog attacks <p>Bike Plan initiatives</p> <ul style="list-style-type: none"> ● Consultation to commence on the new Waverley Bike Plan (April 2024 completion). ● Curlewis Streetscape Upgrade – in final stages of contract negotiation (March 24). ● Birrell Street separated cycleway – stage 1 complete (Newland St and Bronte Road). ● Bourke Street proposed separated cycleway currently on consultation. ● Consultation will begin on the Walking Strategy (NSW Government funded). <p>Bondi Bounce Parklet Program</p> <ul style="list-style-type: none"> ● Five new parklets were purchased and installed in February 2023 as part of the Streets as Shared Spaces (SASS) trial grant by the NSW Department of Planning and Environment (DPE). ● Trial considered successful, with mostly supportive feedback for parklets, including suggestions for verge upgrades. ● Based on community feedback, Council endorsed two of the five parklets remain in place for a further six months (Watson and Wairoa), while the remaining three be relocated. ● Explore the opportunity for leasing of parklets, verge upgrades and possible Waverley Development Control Plan (DCP) amendments presented to Council that support more businesses that may be eligible for footpath seating applications. <p>Other highlights include:</p> <ul style="list-style-type: none"> ● Bondi Story Room highly commended in LG Week Awards ● Thinker in Residence program EOI for 12-month residency at the Boot Factory ● Waverley Small Grants (up to \$5K) due by 11 September ● Launched webchat function on our website with great uptake

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	<ul style="list-style-type: none"> • Weed removal program undertaken in Rodney Reserve (Precinct Motion) • New Volunteer program started at the Cemetery – 6 August • Service Review Strategy being developed - the NSW Office of Local Government released new guidelines for IP&R requiring councils to publish a program of Service Reviews. • Waverley has been undertaking a process to develop our service review program based on an assessment of service areas across the organisation. This Reviews will enable continuous improvement of our services and will assist Managers to continually look for process improvement and customer value. <p>Questions</p> <p>Notification for DA Amendments</p> <ul style="list-style-type: none"> • GP asked, ‘when amendments get made, how are residents get notified’? • Council’s Director of Planning, Sustainability and Compliance advised that renotification of amendments does occur in certain circumstances, only when it is of greater significance than the original DA. This is up to the Assessing Officer to decide. • Precinct members feel this should be reconsidered as the level of significance is subjective. They feel every amendment, no matter the size should notify local residents. • Council’s CPA will investigate this, and improvements to communications. <p>Duty Planner</p> <ul style="list-style-type: none"> • AE asked about further detail on Council’s Duty Planner. • Council’s DP is now a full-time position, 5 days a week, with 3 days at the Customer Service Centre. • Council will be introducing a booking system soon to allow greater convenience for residents. <p>Location of Parklets</p> <ul style="list-style-type: none"> • RW asked how the location of Parklets are determined. • Council Officers advised it is via EOI process. • Council consulted businesses, community members and went to the Traffic Committee to determine the location of the Bondi Bounce Parklets. • In future, they will be targeted to businesses that submit an EOI. <p>Commercial Bikes</p> <ul style="list-style-type: none"> • JB asked about Council’s responsibility for Commercial bikes in the LGA. • Council Officers advised that Council staff stay in contact with ebike providers and ask them to action urgent requests, but Council has no responsibility. • eBike providers have become better at managing these bikes. • The State Government supports eBikes.
3.	<p>Update on Major Projects – Presented by Director of Assets & Operations, Sharon Cassidy</p> <p>Bronte Surf Club</p> <ol style="list-style-type: none"> 1. SC showed artist impressions, plans and layouts of Bronte Surf Club – highlights include the rooftop garden, walkway, viewing platform, first aid room and kiosk. She explained the next steps and key milestones. 2. Public amenities include: <ol style="list-style-type: none"> i. Outdoor showers ii. Family change room iii. Shared wash / basin zone

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	<p style="text-align: center;">iv. Accessible WC v. Kiosk facing park and beach</p> <ul style="list-style-type: none"> • Extensive consultation occurred before DA was submitted. • Feedback was received from the Planning Authority. This update was done based on that feedback. • A drop-in session occurred at Bronte Surf Club on 20 August however some members present at the meeting stated that they were not informed. • AD noted that there are no documents on this at the Customer Service Centre and feels more significant projects should be more accessible to the public and not just online. In particular AD noted that small scale models of major projects would assist the community in understanding the proposed projects and builds. It was also noted atht these were something Council provided in the past. • Key dates: <ul style="list-style-type: none"> • SCEPP Briefing - 28 September 2023 • DA Determination - January 2024 • Construction Tender + Construction Certificate - January – February 2024 • Grant Milestone - February 2024 • Grant Report - March 2024 <p>Waverley Park Playground</p> <ul style="list-style-type: none"> • 60% complete • Play equipment is being installed and should be completed in November. • Action: MB noted stairs in the park which are a trip hazard and need to be investigated. CLC to follow up. <p>Clifftop walkway</p> <p>Stage 1 – Diamond Bay</p> <ul style="list-style-type: none"> • Road and kerbing works at Kimberley St have been completed. • EZY Guardrail installation completed at Kimberley St. • Twelve piles (4.3m) have been drilled for suspension bridge footings. • Posts are currently being installed. • These works are scheduled to be completed in early 2024 <p>Stage 2 – Eastern Reserve</p> <ul style="list-style-type: none"> • Eastern reserve works commenced planning <p>Questions</p> <ul style="list-style-type: none"> • RW noted that the walkway at Bondi Icebergs need to be fixed following the wash away. • SC advised that the whole foundation structure is damaged, and the job is bigger than expected. It is being investigated- timing TBC.
4.	<p>Heritage in Waverley - Presentation by Timothy Williams (Manager Urban Design + Heritage Team) In his presentation TW covered the following points:</p> <ul style="list-style-type: none"> • Heritage of Waverley is unique – our stories, identity and future. • Council values heritage as much as the Precinct representatives do. • Council is using the law to the best of our ability to protect the heritage of the area. • Aboriginal heritage is precious. • We are updating our cultural heritage study – will look at POMs for all known sites. <p>What does Council’s Heritage team do?</p> <ul style="list-style-type: none"> • Heritage assessments – over 200 a year. • Work on court cases and go to court hearings • Urban design – Section 34 conciliation meetings • Deal with enquiries – history of buildings, heritage exemption certificates and explaining what is allowed, non compliances • Give advice on works that are happening at significant Heritage locations such as the

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	<p>Cemetery, Charing Cross.</p> <ul style="list-style-type: none"> • Heritage walks – Charing Cross (available on the Hello Bondi website) • Conduct studies to help guide development on interwall buildings, typology etc and incorporate findings into the DCP Guidelines • Continuing working on Bondi Beach Cultural Landscape CMP • Work on interim heritage orders – e.g: <ul style="list-style-type: none"> ○ Synagogue on flood street – Statement of significance. Local + State significant. ○ Synagogue will receive local heritage listing by end of next week. State listing should be received shortly after. Timing TBC. DA will be dealt with on its merits. ○ War Memorial Hospital – Site specific DCP approved by Council. Been enforced. State has written into the approval of that, that any development needs to consider Council's site specific DCP. ○ War Memorial Hospital gates will be protected and conserved. Council has also put in their approval that it should be accessible. • Waverley Heritage Assessment – A thorough look at whole LGA. 700 letters sent out. Over 300 responses. Encourages Council to save and conserve heritage in the LGA. Days away from being lodged to the department for gateway protection. • PP commended Council staff for coming and discussing these matters with us and for the work Council is doing in this important area.
5.	<p>Customer Experience Initiatives and Community Engagement Policy and Strategy – Presented by Adam Hassan (Executive Manager of Customer Experience & Communications)</p> <p>Customer Service Upgrades</p> <p>Adam Hassan discussed Council's Customer Experience Initiatives which focus on the customer journey, making it easier and quicker for residents to interact with Council.</p> <ul style="list-style-type: none"> • Customer Feedback – after calling the customer service centre, contacting us via email or webchat, people can give us a score out of 5. • Webchat – new channel on the website to engage with us. Great usage from customers so far. • Customer Service Charter – drive culture of being service focussed. • Online services update – more services being offered online – book your clean up collection, upload parking permit applications etc. • Snap Send Solve - recognised as being the most engaged community in NSW. • Feedback management module – positive feedback to date. <p>Community Engagement Policy Strategy</p> <ul style="list-style-type: none"> • Adopted in July, effective as of August. <p>What we've done</p> <ul style="list-style-type: none"> • Incorporated feedback received over the past 18 months, including CSP feedback • Reviewed Community Engagement Strategies of other Councils including our neighbours • Met with convener of Precinct Engagement Subcommittee • Reviewed relevant Precinct motions. • Worked with Strategic Planning to incorporate CPP into CES <p>Key changes include:</p> <ul style="list-style-type: none"> • Community Participation Plan has been incorporated into the Community Engagement Strategy. • DA notification – increased radius for significant DAs • Commitment to develop fact sheets on planning.

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	<ul style="list-style-type: none"> Engagement reach – commitment to have HYS pop ups in each ward at least 1x per year.
6	Refreshment break
7.	Minutes of previous meeting and matters arising Minutes <ul style="list-style-type: none"> Confirmation of previous minutes (6 July 2023) Moved: AD Seconded: LH Carried unanimously. Response Report <ul style="list-style-type: none"> Confirmation of July Response Report, noting action 9 – Withdrawn. Moved: AD Seconded: PC Carried unanimously.
8.	Subcommittees – Updates and Feedback <ul style="list-style-type: none"> Engagement – Julie McAlpin (Charing Cross Precinct) – Apology Planning + Development – Margaret Merten (Bondi Beach) – Apology Special Projects – Dov Frazer (Dover Heights) – Apology Operational Matters – Peter Quartly + Lynda Hall Operational Subcommittee expressed view that this Subcommittee is no longer needed.
9.	General Business CLC noted the following: <ul style="list-style-type: none"> 2022 – 2023 Precinct Motion Report went to Council in August and was endorsed. Update on Precinct Policy <ul style="list-style-type: none"> Internal feedback received from Directors and Executive Managers. We will mark up the edits, then meet with PRC in October/ November 2023 to discuss next steps. Precinct Strategic Meetings + Community Planning Advocate Catch Ups in progress. CLC on leave 18 September to 25 October. During this time, please contact Mary Shiner for any requests during this time. Additional matters Delivery of flyers AD noted the issue of delivery of Precinct Flyers. Brown Steet and Palmerston Street Bronte did not receive the flyers. CLC has taken note of this and will discuss with our distributor. Motion 1: The Combined Precinct expresses disappointment that flyers continually not be delivered to Precincts. Moved: AD Second: AE Moved unanimously.

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	<p>Right turn from Curlewis to Old South Head MB enquired about the reason why there is no right turn when you are coming from Curlewis into Old South Head. Clr Tony Kay noted that TFNSW indicated they will be installing one and it will be integrated with the Curlewis Street Streetscape. Action 3: Clr Tony Kay to follow up.</p> <p>Bus Shelters MB requested a bus shelter on Birrell Street a while ago. Clr Ludovico Fabiano noted that the request came to Council as a notice of motion. Council has approved and will investigate to action. It is in hand. Action 4: Clr Ludovico will ask for an update.</p> <p>Vote of thanks Motion 2: A vote of thanks to all the Council speakers that we had presenting at this Combined Precinct Meeting. Moved: AE Second: JK Moved unanimously.</p> <p>Waverley Council Centenary Book Motion 3: Waverley Municipal Council Centenary Book is well overdue. The Combined Precincts asks Council to review the whole book or do a supplementary book. Moved: PQ Second: LH</p> <p>Cash at Customer Service Centre AD asked why Cash is no longer accepted at Council's Customer Service Centre.</p> <p>Motion 4: The Combined Precinct asks Council to clarify why cash isn't accepted at the Customer Service Centre. If Council will not accept Cash, they shouldn't charge people the surcharge for using their Credit Card. Moved: AD Second: GB Carried</p> <p>Parking activist at Bronte Beach Woolworths JB activist in Bronte Beach sending photos to Precinct Executives of illegal parking at Woolworths. Action 5: JB to send it to CLC to follow up.</p> <p>Bus Shelter look and feel RF + MB asked if Council has a standard style of bus shelter suited to the area as they are all very different. They also noted that there are new styles have cooling roofs. Can Council do this? Action 6: CLC to follow up with Council's infrastructure team.</p>
9.	<p>Close of meeting The next Combined Precinct Meeting will be chaired by Simon Swifte (Queens Park Precinct) Date: Thursday 7 December 2023.</p>
10.	<p>Meeting closed 8.30pm</p>

Summary of Motions

#	Motion
1	The Combined Precincts expresses disappointment that flyers continually not be delivered to precincts.
2	The Combined Precincts moved a vote of thanks to all the speakers that we had in the first half of the meeting
3	The Combined Precincts expressed that the Waverley Municipal Council Centenary Book is well overdue. They request that Council review the whole book or do a supplementary book.
4	The Combined Precinct asks Council to clarify why cash isn't accepted at the Customer Service Centre. If Council will not accept Cash, they shouldn't charge people the surcharge for using their Credit Card.

Summary of Actions

#	Action
1	Votar Report Action: CLC to circulate Votar Report
2	Stairs in Waverley Park MB noted stairs in Waverley Park which are a trip hazard and need to be investigated. Action: CLC to follow up.
3	Right turn from Curlewis to Old South Head MB enquired about the reason why there is no right turn when you are coming from Curlewis into Old South Head. Clr Tony Kay noted that TFNSW indicated they will be installing one and it will be integrated with the Curlewis Street Streetscape. Action: Clr Tony Kay to follow up.
4	Birrell Street Bus Shelter MB requested a bus shelter on Birrell Street a while ago. Clr Ludovico Fabiano noted that the request came to Council as a notice of motion. Council has approved and will investigate to action. It is in hand. Action: Clr Ludovico will ask for an update.
5	Parking activist at Bronte Beach Woolworths JB activist in Bronte Beach sending photos to Precinct Executives of illegal parking at Woolworths. Action: JB to send it to CLC to follow up.
6	Bus Shelter Look and Feel RF + MB asked if Council has a standard style of bus shelter suited to the area as they are all very different. They also noted that there are new styles have cooling roofs. Can Council do this? Action: CLC to follow up with Council's infrastructure team.