



WAVERLEY  
COUNCIL

# WAVERLEY DIRECTORY

LIVE, WORK  
& PLAY

YOUNG PEOPLE 13 to 25yrs

## Emergency contacts and help-lines

**000**

**000** for Ambulance, Police, Firebrigade

National Relay Service (24hrs)

- by TTY - dial **106**
- by internet relay and ask for **Triple Zero (000)**, or
- by ordinary phone - dial **1800 555 727** and ask for **Triple Zero (000)**.

## 24 hour emergency help-lines

- Kids Helpline **1800 55 1800**
- Youthline **131 114**
- Lifeline **131 114**
- Mensline **1300 78 99 78**
- Domestic Violence Line **1800 656 463** (TTY 1800 671 442) 24hrs

## Emergency health help-lines

- Poisons info centre **131 126**
- Alcohol and Drug info service **9361 8000**
- Emergency accommodation **1800 234 566**
- Aboriginal Homeless People **9799 8446**
- Homelessness Link2home HOTLINE **1800 152 152**
- Women's and Girls' Emergency Centre **9360 5388**

## Police assistance

- Waverley Youth Liaison Officer **9369 9899**

## Guide to symbols used throughout this directory

Coloured flags are used to highlight a specialised service as listed in the Identified Community Groups section in the contents page. With the blue ACCESS symbol appearing throughout the directory to indicate a service with wheelchair access



Disabilities and Accessibility



Aboriginal & Torres Strait Islander



Gay, Lesbian, Bisexual, Transgender, Identity Questioning



Jewish Community



Languages Other Than English

## Social media and digital app symbols used throughout this directory



facebook



Twitter



YouTube



LinkedIn



Vimeo



Instagram



Smartphone App

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# INTRODUCTION

**Waverley Council acknowledges the Bidjigal and Gadigal people who traditionally occupied the Sydney coast.**

**We acknowledge elders past and present.**

## **Young people in Waverley**

Waverley Council provides and supports a variety of activities and services for young people with the aim of ensuring their full inclusion in the social, economic and cultural life of our community. Young people are our future.

According to the 2011 Census, young people aged 12-17 make up 5.3% of the population living in the Waverley Local Government Area, with 18-24 year olds accounting for a further 5.6%. Young people 15-24 make up 16% of the local work force.

Every day the Bondi Junction Bus and Rail Interchange provides a through-way for thousands of young people as they travel between home and school. Waverley is also an important recreation centre for young people who come to spend a day at the beach, to shop, to play sport, to catch up with friends...

Council provides affordable accommodation and meeting rooms for community organisations, and grants to support their operation. We also help with grants for small projects, and resources including needs analysis, network support, support for management committees and opportunities for development of skills and partnerships. Every year, we undertake direct consultation with young people to ensure their voice is heard on at least one major Council project that will affect their daily lives.

## **Who is this directory for?**

This directory is framed around the full scope of daily life of young people 13-25, reflecting a variety of needs, interests, and aspirations. It offers a comprehensive list of community support services for healthy living and community participation, crisis support, education institutions and programs, training opportunities, employment agencies, cultural organisations, sports clubs and recreation activities and centres.

We hope that it proves to be a practical versatile source of information and contacts for young people, youth workers, and anyone working with, or caring for, a young person in Waverley. We would welcome your feedback. Please phone: 9083 8926 or email [tamara.killick@waverley.nsw.gov.au](mailto:tamara.killick@waverley.nsw.gov.au)



# YOUTH CENTRES & SERVICES

## Waverley Council

Community Worker, Children & Youth

9083 8926

[tamara.killick@waverley.nsw.gov.au](mailto:tamara.killick@waverley.nsw.gov.au)

[www.waverley.nsw.gov.au](http://www.waverley.nsw.gov.au)



Waverley's Council's Community Worker, Children & Youth supports local government policy and youth initiatives, provides support, advocacy and information.

In partnership with Randwick Council, the Community Worker, Children & Youth supports services working with and on behalf of young people through the Eastern Suburbs Youth Services Network (ESYSN) bi-monthly interagency meetings

Waverley Council welcomes all community members



## Beaches Outreach Project (BOP)

Norman Andrews House, 77 Roscoe St, Bondi Beach

0408 567 010

[info@bop.org.au](mailto:info@bop.org.au)

[www.bop.org.au](http://www.bop.org.au)

BOP works with young people 11 - 24yrs living in the Eastern Suburbs by providing a day and night outreach. Support offered includes, intensive case management, information, practical support, advocacy and referrals.

The outreach van operates Friday evenings from 8pm to 4am across the Eastern Suburbs, providing crisis help, information, first aid, food, as well as a safe ride home



## The Come In Youth Resource Centre

461-463 Oxford Street, (PO Box 39) Paddington NSW 2021

[www.comeincentre.org.au](http://www.comeincentre.org.au)



The Centre offers counseling and support services for adolescents experiencing homelessness, substance abuse, and mental health issues. The centre also offers support to adolescents caught up in the juvenile justice system, or who are experiencing socio-economic difficulties and family issues. Assistance for young people with education, training, and employment is also available.

The centre takes referrals from young people residing in the inner and eastern suburbs of Sydney

## WAYS Youth . Family

9365 2500

63a Wairoa Ave, Bondi NSW 2026

ways@ways.org.au

www.ways.org.au



Not for profit, community organisation offers services to young people and their families who live in Eastern Sydney. Services include: recreation, education and training, counselling, case management, health promotion and clinics

Office: Mon-Fri 9am-5pm

Youth Centre: Tues - Fri 3:30 – 8pm, Sat 2-7pm

Transport: 380, 389, 333 bus to Bondi Beach

Disability Access: Yes (ground floor only ramps and accessible toilets)

Eligibility: From 9 to 24 years

**Counselling:** available for young people aged 12 to 24 and their families. WAYS counsellors specialise in the areas of alcohol and other drugs, and adolescent and family counselling. They have experience working with mental health issues, family conflict, chronic truanting, sexuality, self-esteem, homelessness, grief, trauma, depression, anxiety and adolescent parenting. In addition to individual and family counselling, the team facilitates educational groups for parents and runs free, six-week effective parenting programs

**WAYS Youth Space:** WAYS Youth Space offers a variety of innovative programs and activities for young people. Programs range from after school activities such as Parkour, acting lessons, basketball, guitar lessons and homework help to fun holiday programs which may include laser tag, boating, movies, skating and overnight holiday camps. WAYS Youth Space also hosts dynamic music festivals and band competitions designed to encourage up and coming young bands to showcase their talent and to provide an engaging youth friendly, drug free environment for young people to hangout and have fun

(see p11 for WAYS Wellness Studio)



## Youth Liaison Officer (YLO)

Eastern Suburbs LAC

Waverley Police Station

153 Bronte Road Waverley

9369 9899





### **Youth Action (previously YAPA)**

Suite 403, 64-76 Kippax St, Surry Hills NSW 2010 Australia  
8218 9800  
info@youthaction.org.au  
www.youthaction.org.au



The peak organisation representing young people and youth services in NSW

### **Youth NSW (NSW Department of Education and Communities)**

35 Bridge Street, Sydney  
9561 1187  
youth@det.nsw.edu.au  
www.youth.nsw.gov.au

State government information portal for young people and youth workers

### **The Shack Youth Services**

Shop 3/669 Anzac Parade, Maroubra NSW 2035  
Office 9305 4600  
Casework 9305 4613  
admin@shack.org.au  
www.shack.org.au



The Shack offers support services, learning opportunities, life skills and creative development programs to young people aged 9 to 24 who have a connection with the Eastern Suburbs

### **Weave Youth and Community Services**

9318 0539  
Cnr Elizabeth & Allen Streets, Waterloo, NSW, 2017  
www.weave.org.au



Weave is a non-profit youth, family, and community organisation with a special focus on supporting Aboriginal people in Sydney

### **PCYC Eastern Suburbs**

9314 2536  
26a Bunnerong Road, Daceyville, NSW 2032  
www.pcycnsw.org/easternsuburbs  
easternsuburbs@pcycnsw.org.au



Drop-in every Friday, Saturday night. Homework Club. Safe Aboriginal Youth late night transport. Activities include; languages and dance, boxing, archery, indoor soccer, basketball

## Help Lines

### Legal advice

- Youth legal centre **9360 1847**
- Under 18's legal aid hotline **1800 101 810**
- Legal aid hotline **1800 806 913**

### The Shopfront Youth Legal Centre

- Pro-bono legal aid **93224808**
- 356 Victoria Street Darlinghurst 2000
- [shopfront@theshopfront.org](mailto:shopfront@theshopfront.org)
- [www.theshopfront.org](http://www.theshopfront.org)

### Police assistance

- Action & police association **9281 2344**
- Waverley Youth Liaison Officer **9369 9899**

## Other Eastern Suburbs & City Councils

For more links and information about regional services for young people in the Eastern Suburbs and wider Sydney, see other council links below

### Woollahra Council

[www.woollahra.nsw.gov.au](http://www.woollahra.nsw.gov.au)

### Randwick Council

[www.randwick.nsw.gov.au](http://www.randwick.nsw.gov.au)

### Botany Bay Council

[www.botanybay.nsw.gov.au](http://www.botanybay.nsw.gov.au)

### City of Sydney

[www.cityofsydney.nsw.gov.au](http://www.cityofsydney.nsw.gov.au)

# HEALTH

## WAYS Wellness Studio

9388 9455

Bondi Junction, Tiffany Plaza

[www.ways.org.au](http://www.ways.org.au)



The Youth Health Clinic aims to provide comprehensive, integrated and responsive health services that meet the needs of young people in Eastern Sydney. This involves the delivery of easily accessible GP, Optometrist, Sexual Health and Counselling programs for young people that aim to educate and support, encourage healthy lifestyle choices and promote wellbeing

**Satellite Sexual Health clinic:** Drop-in clinic available for Australian citizens and people under 24years. Mon 2-6pm, Wed 2-6, Thurs 3-7pm (No Medicare required) Specialist youth health nurses from Sydney Sexual Health Clinic

**GP:** Youth friendly GP available every Tues and Thurs 11am to 2pm . Call to book. Medicare required.

**Optometrist:** Every first Weds of the month by appointment from 9.30am

**Counselling:** For youth and their family 9am to 6pm Mon to Fri by appointment



## MEDICARE

### Medicare (Centrelink also located here)

132 011

19-23 Hollywood Avenue, Bondi Junction NSW 2022

Eligibility: Young people 15 years of age or older may obtain an independent Medicare card

Parent organisation: Australian Government Department of Human Services

[www.humanservices.gov.au](http://www.humanservices.gov.au)



## **Aboriginal and Torres Strait Islander Access Line**

Medicare Liaison Officer

1800 556 955

Free telephone service to help Aboriginal and Torres Strait Islander customers get better access to Medicare services. This service is supported by culturally aware staff who understand special conditions that may affect Aboriginal and Torres Strait Islander customers



## **Centrelink (Medicare also located here)**

19-23 Hollywood Avenue, Bondi Junction NSW 2022

Parent organisation: Australian Government Department of Human Services

[www.humanservices.gov.au](http://www.humanservices.gov.au)



Centrelink Indigenous call centre

1800 136 380 free call

Multilingual Phone Services

131 202

Migrants, refugees & visitors

132 850

People with a disability

Mobility Allowance, Sickness allowance

132 717

Low Income Health Care Card

132 490



# DRUG AND ALCOHOL

## Waverley Drug & Alcohol Centre

9387 6788

74 Newland Street, Bondi Junction, NSW 2022

waverley.drug@optusnet.com.au

www.waverleydrugandalcohol.com

Waverley Drug and Alcohol Centre is a not-for-profit, non-Government organisation providing assessment, counselling and a referral service for the local community

## Alateen

9570 3400 (24-hours)

office@al-anon-snsn.org.au

www.al-anon.org/australia/alateen

Alateen is a fellowship of young Al-Anon members, usually teenagers, whose lives have been affected by someone else's drinking

Parent organisation: Al-Anon

# MENTAL HEALTH

## Bondi Junction Community Mental Health Centre

26 Llandaff St, Bondi Junction, NSW 2022

General 9366 8610

Intake 1800 011 511

Community mental health service, Early Psychosis Team and Rehabilitation Team, Bilingual Team and Youth Team, Dialectical Behaviour Therapy Program

Parent organisation: Prince of Wales Hospital



## Headspace - Bondi Junction

0414 192 028

(call centre manager for address)

info@headspace.org.au

www.headspace.org.au

headspace centres provide services across four core streams; physical health, mental health, alcohol and other drug services and vocational/educational support

Eligibility: young people aged 12 - 25 years who have mild to moderate mental health issues

Parent organisation: Health NSW



## PERSONAL DEVELOPMENT

### Personal Helpers and Mentors Service (PHAMS)

8362 3700

60 Wairoa Ave, North Bondi NSW 2026

phams@anglicare.org.au

www.fahcsia.gov.au

Provides a non-clinical case management service to people whose lives are primarily affected by mental illness. Program takes a strengths-based, recovery approach to supporting people with a severe functional limitation resulting from a severe mental illness.

Hours: Mon-Fri 9am-5pm



## YOUNG PARENTS

### Young Parents Project

9382 8681 (Youth Health Coordinator)

amanda.webster@sesiahs.health.nsw.gov.au

9382 8685 (Early Parenting Coordinator)

helen.rogers@sesiahs.health.nsw.gov.au

www.seslhd.health.nsw.gov.au/Young\_Parents

The Young Parents Web Directory aims to support young parents, health professionals, and community based services by facilitating greater accessibility to young people's pregnancy care and parenting services located within the South Eastern Sydney Local Health District region

### Australian Red Cross Young Parents Program

8383 7501 or 8383 7500

www.redcross.org.au

PO Box 627 Randwick 2031

This three stage program offers residential (young women only), outreach and aftercare to young parents who require support. Red Cross Young parents program is a holistic support program for young parents with minimal family or community support



# PARENTS & CARERS OF ADOLESCENTS

## The Australian Parenting App



Developed by Good Shepherd Rosemount Youth & Family Services

[www.rosemountgs.org.au](http://www.rosemountgs.org.au)

For parents and carers of adolescents

Available on App Store and Android Market



### Youth Liaison Officer

Eastern Suburbs LAC

Waverley Police Station

153 Bronte Road Waverley

9369 9899

## YOUNG CARERS

### Carers NSW Young Carers

1800 242 636

PO Box 20156 World Square NSW 2002

[yc@carersnsw.org.au](mailto:yc@carersnsw.org.au)

[www.youngcarersnsw.org.au](http://www.youngcarersnsw.org.au)

A Carers NSW support program for carers aged 25 years and under



## Peaks, links & resources outside Waverley LGA

### **WAY AHEAD Directory of mental health services in NSW**

1800 011 511 (24hrs)

[www.wayahead.org.au](http://www.wayahead.org.au)

Directory of mental health related services in NSW for consumers, carers, families, friends, professionals and general public. Updated annually by the Mental Health Association NSW (MHA)

### **Big Brothers Big Sisters of SYDNEY**

9285 6250

[bbbs@ywcansw.com.au](mailto:bbbs@ywcansw.com.au)

[www.ywcansw.com.au](http://www.ywcansw.com.au)

### **National website**

[www.bigbrothersbigsisters.org.au](http://www.bigbrothersbigsisters.org.au)



### **Love Bites**

[contact@napcan.org.au](mailto:contact@napcan.org.au)

[www.growingrespect.org.au](http://www.growingrespect.org.au)

Parent organisation: NAPCAN

Domestic and family violence, and sexual assault prevention program for NSW schools





## Help-lines

### Alcohol & Other Drugs, and Gambling

- G-line (gambling problems) **1800 633 635**
- Ted Noffs (drugs and/or alcohol) **1800 151 045**
- Alcohol Anonymous **9799 1199**
- Family Drug Support **9818 6166** or **1300 368 186**
- Narcotics Anonymous **9212 3444**
- Alateen **9570 3400** (24-hours)  
help for young people affected by someone else's drinking

### Mental Health

- Eastern suburbs Mental Health service **9366 8611**
- eheadspace **1800 650 890**  
[www.eheadspace.org.au](http://www.eheadspace.org.au)  
online and telephone service offers anonymous support for young people and their families going through a tough time

### Protection and domestic violence help

- Child protection help line **132 111**
- DoCS helpline **133 627**
- Domestic Violence Line **1800 656 463** (TTY 1800 671 442) 24hrs
- Sexual abuse helpline **9247 0600**
- Rape Crisis Centre **1800 424 017** 24hrs

### Internet self-help

- Bursting the Bubble is an interactive, quick-exit-safety website. It explains how teens can identify violence and abuse within the family, and what can be done to help. Includes FAQ, personal stories, legal advice, and lists of services that can assist. A special feature of Burst the Bubble is the toolkit guidelines to help you make up your own safety action plan that will help you to think straight when everything else feels out of your control. **[www.burstingthebubble.com](http://www.burstingthebubble.com)**





# IDENTIFIED COMMUNITY GROUPS

## JEWISH SERVICES FOR YOUNG PEOPLE



### **JewishCare**

1300 133 660 JewishCare First Call  
3 Saber Street Woollahra cnr Newland Street  
PO Box 647 Bondi Junction 1355  
firstcall@jewishcare.com.au  
www.jewishcare.com.au



- **JewishCare Youth support**

JewishCare has expert and dedicated staff who provide counselling, advocacy and case management as well as referral to other JewishCare programs or other appropriate services to young people

- **JewishCare Young Adult Mentoring**

The mentoring program provides positive role models/mentoring support, to young adults between the ages 16 – 35 years in the Jewish community, who may be facing obstacles or challenges in their lives

### **Big Brothers Big Sisters of JEWISH CARE Sydney**

9302 8000  
firstcall@jewishcare.com.au  
www.jewishcare.com.au

The Big Brother Big Sister Program is a mentoring program providing friendship, support and guidance to children aged 7-15 years through linking them with a volunteer big brother or sister



## Peaks, links & resources outside Waverley LGA

### JCA

9360 2344  
Level 2, 140 Darlinghurst Rd  
Darlinghurst NSW 2010

[jca@jca.org.au](mailto:jca@jca.org.au)

[www.jca.org.au](http://www.jca.org.au)



JCA is the communal hub of the NSW and ACT Jewish communities

## Help-lines

### FirstCall JewishCare

1300 133 660 (7 days a week 9am – 10pm)

### The Chai Foundation

The Chai Foundation helps people requiring immediate financial relief as a result of an illness, an emergency as well as those requiring longer term assistance such as single parent families and people with mental or intellectual disabilities

JewishCare administers funds on behalf of The Chai Foundation

# ABORIGINAL & TORRES STRAIT ISLANDER PEOPLES



## Waverley Council

Community Worker, Multicultural  
Aboriginal & Torres Strait Islander Peoples  
9083 8919  
adminmillhill@waverley.nsw.gov.au  
www.waverley.nsw.gov.au



Waverley Council is actively working towards reconciliation for Aboriginal and Torres Strait Islander (ATSI). Council supports regional efforts through its strong partnership with the Eastern Region Local Government Aboriginal and Torres Strait Islander (ERLGATSI) Forum. As an active member, Council employs a part time community worker to support community activities, contribute to the Pauline McLeod primary school art awards during reconciliation week, develop networks and raise awareness of cultural heritage issues and protocols

In addition to Council's Aboriginal and Torres Strait Islander Access and Equity Policy and Action Plan, Council recently adopted its first Reconciliation Action Plan 2015-2016 which has been endorsed by Reconciliation Australia

## Deadly Vibe

9361 0140  
info@vibe.com.au  
www.vibe.com.au



Deadly Vibe Group is a dynamic Aboriginal media, communications and events management agency. Deadly Vibe specialise in the implementation, production and dissemination of targeted, culturally sensitive communication products and services for Aboriginal and Torres Strait Islander communities



## Peaks, links & resources outside Waverley LGA

### **LAPA Access Point 'Creating Pathways for Community'**

#### **La Perouse Youth Haven**

Yarra Bay House

1 Elaroo Avenue La Perouse NSW 2036

Access Point 9661 1229 or 0431 821 303

youth@laperouse.org.au

www.lapa-access.org.au

Referral Service and partnership program with Youth Haven and Weave Youth Family Community as part of the Federal Governments FaHCSIA Community Support Services Program

**The La Perouse LALC** 9311 4282 or email admin@laperouselalc.com

#### **WEAVE - Kool Kids Club**

Shop 3, 669 Anzac Parade, Maroubra, NSW, 2035

9344 7963 or 0420 531 699

www.weave.org.au



Kool Kids Club provide FREE after school and holiday activity programs for children and young people living in the La Perouse, Chifley, Little Bay, Phillip Bay and Matraville areas. Kool Kids Club programs are designed to challenge and enhance children's abilities and life skills. Programs include: Indigenous surfing, dance, short film projects, music workshops, sports, arts and Indigenous cooking

Kool Kids Club is staffed by Indigenous and non-Indigenous youth workers.  
Parent organisation: Weave

#### **NSW Reconciliation Council Inc.**

11-13 Mansfield Street, Glebe NSW 2037

9562 6355

info@nswreconciliation.org.au

www.nswreconciliation.org.au



# GAY, BISEXUAL, LESBIAN, TRANSGENDER AND IDENTITY QUESTIONING (GLBTI)



## Twenty10

8585 6300 or 1800 652 010

info@twenty10.org.au

www.twenty10.org.au

Twenty10 is a free and confidential service available for young people under the age of 26 who identify as gay, lesbian bisexual, queer or transgender or are same-sex attracted, gender diverse, intersex, or questioning. Twenty10 provides a wide range of programs and services

## Inner City Legal Centre (ICLC)

50-52 Darlinghurst Road,  
Kings Cross NSW 2011

9332 1966

sms: 0466 724 979 Toll free: 1800 244 481

iclc@iclc.org.au

www.iclc.org.au



ICLC provides legal services through advice, representation, education and advocacy. ICLC works with and for GLBTI people across NSW

## Help-lines

### GLBTI helpline numbers

admin@glcnsw.org.au

Gay & Lesbian Counselling Service of NSW **1800 184 527** GLCS provides free telephone counselling, referrals and support groups for GLBT people and their families on matters of sexuality and life issues

To find your closest DVLO or GLLO call the police switchboard on **9281 0000** and ask for the police station or officer nearest you



# MULTICULTURAL SERVICES



## Waverley Council

Community Worker, Multicultural

9083 8919

[adminmillhill@waverley.nsw.gov.au](mailto:adminmillhill@waverley.nsw.gov.au)

[www.waverley.nsw.gov.au](http://www.waverley.nsw.gov.au)



Waverley Council values and celebrates the social, economic and cultural benefits of multiculturalism, and works hard to foster a vibrant, diverse and inclusive community.

We value and support our culturally diverse community by

- Demonstrating leadership and commitment through our Cultural Diversity Policy
- Employing a Multicultural Community Worker
- Working in partnership with the community on programs and events
- Achieving active representation through our Multicultural Advisory Committee
- Providing a language support program in seven languages by trained Council staff
- Translating key information and community messages
- Maintaining extensive community language collections in the library
- Providing community profiles and other multicultural resources





## Peaks, links & resources outside Waverley LGA

### **MYAN Multicultural Youth Advocacy Network (Australia)**

304 Drummond Street Calton, VIC 3231

National Coordinator

(03) 9340 3700

0437 897 178

[nliddi@cmy.net.au](mailto:nliddi@cmy.net.au)

[www.myan.org.au](http://www.myan.org.au)

The MYAN is the nationally recognised policy and advocacy body on multicultural youth issues. It works in partnership with government and non-government agencies at the state and national levels to ensure that the particular needs of multicultural young people are recognised and appropriate responses developed. Through state and territory representatives, the MYAN also supports the development of multicultural youth policy and advocacy across Australia



# DISABILITIES & ACCESS



## Waverley Council

Senior Community Worker

9083 8922

[chris.bath@waverley.nsw.gov.au](mailto:chris.bath@waverley.nsw.gov.au)

[www.waverley.nsw.gov.au](http://www.waverley.nsw.gov.au)



## Disabilities & Access Policy

The Access & Mobility Policy & Action Plan 2011 – 2015 sets out the principles, values and objectives that guide Council to achieve an inclusive community and accessible environment

## Council programs, activities and partnerships

- Access Aware!
- Waverley Access Committee
- Eastern Sydney Aged & Disability Services Interagency
- Waverley Community Living Program

## Wairoa School

Brighton Boulevard, Bondi Beach 2026

9300 9579

[wairoa-s.school@det.nsw.edu.au](mailto:wairoa-s.school@det.nsw.edu.au)

[www.wairoa-s.schools.nsw.edu.au](http://www.wairoa-s.schools.nsw.edu.au)



Wairoa School provides educational programs for students with moderate to high support needs, and who may also have additional support needs to autism, physical disabilities and/or sensory disabilities. Class sizes of approximately six students has a special education teacher and teacher aide special. Students receive support, at school and home, from Eastern Sydney Developmental Disability Team who provide physiotherapy, occupational therapy and speech therapy as required. Each student has a Learning Support Team which may include parents, carers, family members, teacher and teacher aide special, the principal, school counsellor and therapists. The team develops an Individual Education Plan (IEP) with outcomes for learning



## Waverley Community Living Program (WCLP)

9083 8933

Level 1, 31-33 Spring St, Bondi Junction NSW 2022

PO Box 9, Bondi Junction NSW 1355

waver@waverley.nsw.gov.au

[www.waverley.nsw.gov.au/commsservices/disability/wclp.asp](http://www.waverley.nsw.gov.au/commsservices/disability/wclp.asp)



WCLP provides time-limited, subsidised rental accommodation, independent living skills training and 'transition' support for people with a mild intellectual disability and low support needs as they move towards independent living within the Waverley community

Hours: Mon-Fri 9am-5pm (Office hours)

Disability Access: Yes, lift access to office

Eligibility: download Service Profile booklet from the WCLP website (go to page 21 of booklet for a full list of relevant services and hotlines)

Parent Organisation: Waverley Council



## Supported Living Network

[info@sln.org.au](mailto:info@sln.org.au)

The Supported Living Network (SLN) Foundation was established in early 2008 by a small group of families and friends of people with disability living in Sydney's Eastern Suburbs.

## Peaks, links & resources outside Waverley LGA

### Eastern Respite & Recreation

Suite 602, Maroubra Gateway

806-812 Anzac Pde Maroubra NSW 2035

8347 7000

[www.easternrespice.com.au](http://www.easternrespice.com.au)

Eastern Respite is a dynamic and innovative not-for-profit organisation that provides respite, day programs and recreational services to people who have a disability living throughout Sydney's Eastern Suburbs



## Peaks, links & resources outside Waverley LGA

### **NSW Government Ageing, Disability & Home Care (ADHC)**

ADHC Central Office

Level 5, 83 Clarence Street, Sydney NSW 2000

9377 6000 or TTY: 9377 6167

[servicembx@facns.nsw.gov.au](mailto:servicembx@facns.nsw.gov.au)

[www.adhc.nsw.gov.au](http://www.adhc.nsw.gov.au)

For Respite and other ADHC services contact the Information  
8732 1300

[Metrosouth.iri@facns.nsw.gov.au](mailto:Metrosouth.iri@facns.nsw.gov.au)



### **IDEAS**

Information on Disability Education and Awareness Services

Tollfree 1800 029 904 or TTY 02 69473377

[info@ideas.org.au](mailto:info@ideas.org.au)

[www.ideas.org.au](http://www.ideas.org.au)

### **Accessible Arts**

Pier 4, The Wharf, Hickson Road

Walsh Bay NSW 2000

9251 6499

[info@aarts.net.au](mailto:info@aarts.net.au)

[www.aarts.net.au](http://www.aarts.net.au)

Accessible Arts promotes and provides opportunities for people with disability to participate in arts and cultural activities



### **Multicultural Disability Advocacy Association of NSW Inc.**

10-12 Hutchinson St, Granville NSW 2142

9891 6400 or Toll free 1800 629 072

National Relay Service 133 677

[mdaa@mdaa.org.au](mailto:mdaa@mdaa.org.au)

[www.mdaa.org.au](http://www.mdaa.org.au)



Multicultural Disability Advocacy Association of NSW (MDAA) Inc. is the peak organisation for people from non-English speaking backgrounds (NESB) with disability, their families and carers in NSW

## Help-lines

### 24-hour relay call numbers

- TTY/voice calls **133 677** Speak & Listen **1300 555 727**



# HOUSING

## SHORT TERM, SUPPORTED AND CRISIS ACCOMMODATION

### Caretakers Cottage

9389 0999

96 Bondi Rd, Bondi NSW 2026

info@caretakers.org.au

www.caretakers.org.au



24 hour Crisis refuge and short term accommodation for young people aged between 12 and 17 years. Services include, emergency accommodation, youth counselling, living skills, job-hunting assistance for residents. Casework and family support is also available for residents

### Options Youth Housing

9388 9341

96 Bondi Rd, Bondi NSW 2026

optionsyouth@caretakers.org.au

Option Youth Housing is a semi-independent accommodation service for young people aged 16 to 25 years old. Also provided, support services and community development

Hours: Monday- Friday 9:00am-5:00pm

Parent Organisation: Caretakers Cottage

ACCESS  
Services here



## Peaks, links & resources outside Waverley LGA

### Create Foundation

9267 0977

[nsw@create.org.au](mailto:nsw@create.org.au)

CREATE is the peak body representing children and young people in out-of-home-care.

CREATE connects children and young people to each other and their community, empowers children and young people in care, and advocates to change the out-of-home-care system through improving policies, practices and services and improving community awareness

[www.create.org.au](http://www.create.org.au)



### Yfoundations

8306 7900

[yfoundations@yfoundations.org.au](mailto:yfoundations@yfoundations.org.au)

[www.yfoundations.org.au](http://www.yfoundations.org.au)



### Aboriginal Hostels Limited (AHL)

NSW Regional Office

9310 2777

[www.ahl.gov.au](http://www.ahl.gov.au)

## Help-lines

### Yconnect

**1800 424 830 or 9318 1531**

[yconnect@yfoundations.org.au](mailto:yconnect@yfoundations.org.au)

[www.yfoundations.org.au](http://www.yfoundations.org.au)

Yconnect is a phone and online referral service for young people seeking accommodation.

Parent organisation: Yfoundations

- Women's and Girls' Emergency Centre **9319 4088**

### Out-Of-Home-Care

- Assistance for young people in out-of-home care **1800 655 105**

# LONG TERM AFFORDABLE HOUSING

## Bridge Housing

9699 6055

[www.bridgehousing.org.au](http://www.bridgehousing.org.au)

Bridge Housing Limited is a not-for-profit community housing providing affordable housing for low to moderate income earners

## Peaks, links & resources outside Waverley LGA

### Housing NSW Head Office

223-239 Liverpool Road, Ashfield NSW Australia 2131  
8753 8000

[www.housing.nsw.gov.au](http://www.housing.nsw.gov.au)

### Community Housing Division 8753 8280

### Aboriginal and Torres Strait Islanders 1300 468 746

To speak with an Aboriginal and Torres Strait Islander staff member, select the relevant menu option and they'll put you in touch

This service is available Monday to Friday 8.30 am – 4.30 pm

### Hearing Impaired & Interpreter Services

TTY - 133 677 for voice calls - 1300 555 727 for speak and listen calls

TIS - 131 450 If an interpreter is required

The Telephone Translating and Interpreting Service (TIS) provides a free 24 hour, 7 days a week, telephone interpreting service

## Help-lines

### Eastern Area Tenants Service (EATS)

Level 1, 74 Newland St, Bondi Junction NSW 2022

9386 9147

[eats\\_nsw@clc.net.au](mailto:eats_nsw@clc.net.au)

[www.tenantsrights.org.au](http://www.tenantsrights.org.au)

**EATS** provides free telephone information and advice about the rights of tenants who are starting a tenancy, wanting to leave, being evicted, needing repairs done or who owe rent. Can also assist with preparing cases for the Consumer Trader and Tenants Tribunal and advocate on a tenants' behalf at the Tribunal. Provides education on tenants' rights for tenants and workers within the community

**Hours:** Mon 9am-3pm, Tues 11am-5pm, Thurs & Fri 9am-1pm

**Disability Access:** No (can meet clients offsite by appointment)

**Parent Organisation:** Tenants Union of NSW



# EDUCATION, TRAINING and EMPLOYMENT

## ALTERNATIVE EDUCATION PATHWAYS

### **WAYS Secondary**

9365 2500

[ways@ways.org.au](mailto:ways@ways.org.au)

[www.ways.org.au](http://www.ways.org.au)



WAYS Secondary is an independent school that offers a BOSTES accredited education program for youth (aged 13 to 19) in a highly supportive and nurturing environment. WAYS has an exceptional track record of engaging young people in education who have been disconnected from mainstream education for a variety of reasons or who simply prefer an alternative education setting to pursue their education goals. Our goal is to bridge gaps in student education and to engage our students to value education in a supportive and flexible learning environment that allows the students to feel comfortable and safe and achieve their education goals

### **Youth Training**

WAYS Youth Training offers accredited vocational training for young people 15 to 25 years old. Courses are interactive, flexible and strengths-based and include work preparation skills and links to other services

Courses include:

- Certificate II & III Retail
- Certificate II & III Business Administration

WAYS Youth . Family is a registered training organisation under the ASQA regulatory framework offering nationally accredited qualifications. The program is also a NSW Board of Studies endorsed Alternative Education Program. Courses coincide with school terms, please call 9388 9455



## City East Community College

9387 7400

98 Bondi Rd, Bondi Junction NSW 2022

PO Box 12, Bondi NSW 2026

info@cityeastcc.com.au

www.cityeastcc.com.au



City East is a non-profit organisation. The college works cooperatively with local councils, schools and neighbourhood facilities to organise, promote and offer lifelong learning. **Special Needs and Inclusion @ City East Community College**

Programs are available for people with mild intellectual disabilities or people with vision impairment. Run in conjunction with Junction House 9389 2689. Programs include: Aerobics & Health, Dance (open to anyone), and evening Computing classes. Free places in other selected programs are available to people with mild intellectual disabilities. Craft & Living Skills Activities also run for people with low vision (Thurs 10am-12pm at 31-33 Spring St Bondi Junction). Various Adult Literacy classes. Also wide range of evening and weekend classes held at venues throughout Eastern Sydney. Educational resources are available

ACCESS  
Services here

## NSW Dept of Education & Training

### Disability Programs

North Eastern Zone, Sydney Region

9298 6922, 9298 6900

5 Wellington St, Bondi NSW 2026

janine.mcdermott@det.nsw.edu.au

www.det.nsw.edu.au

The Disability Programs Consultant works in partnership with parents and the learning support team to determine the most appropriate option to meet the needs of children with an identified disability and identify the resources available to support the child's enrolment and to arrange access to services as required

ACCESS  
Services here





## Peaks, links & resources outside Waverley LGA

### **The Bread and Butter Project**

8073 7988

[info@thebreadandbutterproject.com](mailto:info@thebreadandbutterproject.com)

[www.thebreadandbutterproject.com](http://www.thebreadandbutterproject.com)



### **Training program – we are makers of bakers**

Work-based training program and employment opportunities to communities in need. Traineeships are TAFE accredited. The Bread and Butter Project collaborates with refugee and asylum seeker support agencies to develop a program focused on delivering long-term employment outcomes. The program includes, workplace baking training, teaching trainees about Australian workplace standards and culture. The Bread and Butter Project is a social enterprise, 100% of profits are reinvested into baker training and employment pathways for communities in need

### **myFuture**

[www.myfuture.edu.au](http://www.myfuture.edu.au)



myFuture is Australia's career information and exploration service with thousands of resources to plan your career journey. Create a myGuide account to use activities to build your career profile, explore career ideas, consider career options and develop a career plan

### **Australian Apprenticeship Pathways**

[www.aapathways.com.au](http://www.aapathways.com.au)

Information and resources about Apprenticeships and Traineeships. This includes over 3,000 job and training descriptions and in excess of 60 job pathway charts, general job hunting advice, links and resources

### **Training.gov.au (TGA)**

[www.training.gov.au](http://www.training.gov.au)

TGA is the official national register of information on Training Packages, Qualifications, Courses, Units of Competency and Registered Training Organisations (RTOs) and has been developed for experienced training sector users

## SECONDARY SCHOOLS

### Australian Schools Directory

[www.australianschoolsdirectory.com.au](http://www.australianschoolsdirectory.com.au)



The directory includes all Government schools (State schools) and all Private schools (Independent schools and Catholic schools). It covers all Primary schools and Secondary schools (high schools)

### Eastern Suburbs Directory of Government and non-Government Schools

View or download pdf

[www.woollahra.nsw.gov.au/community/community\\_directory](http://www.woollahra.nsw.gov.au/community/community_directory)

### NSW Public Schools & Specific Support Programs

[www.schools.nsw.edu.au](http://www.schools.nsw.edu.au)



#### List of public schools with integrated student support programs

[www.schools.nsw.edu.au/studentsupport/programs/disabilitypgrms/schoollist/index.php](http://www.schools.nsw.edu.au/studentsupport/programs/disabilitypgrms/schoollist/index.php)

#### List of schools for specific purposes

[www.schools.nsw.edu.au/gotoschool/types/specificpurposes/schoollist\\_ssp.php](http://www.schools.nsw.edu.au/gotoschool/types/specificpurposes/schoollist_ssp.php)

## EXTRACURRICULAR SUPPORT FOR SCHOOLS

### Eastern Suburbs Sustainable Schools Network (ESSN)

Environment Officer – Community Education

9369 8045

0415248349

[environment@waverley.nsw.gov.au](mailto:environment@waverley.nsw.gov.au)

[www.waverly.nsw.gov.au/environment/Information\\_for\\_schools#ESSN](http://www.waverly.nsw.gov.au/environment/Information_for_schools#ESSN)

[www.reduceyourfootprint.com.au/projects/esssn/](http://www.reduceyourfootprint.com.au/projects/esssn/)

The ESSN involves teachers, parents and students in Sydney's Eastern Suburbs who have an interest in sustainability and environmental education. Waverley Council provides support for the members of the network



## EXTRACURRICULAR SUPPORT FOR SCHOOLS (continued)

### **WAYS School Programs**

Bookings and enquiries:

9365 2500

[ways@ways.org.au](mailto:ways@ways.org.au)



### **Personal Development Workshops**

Workshops offered compliment the PDHPE curriculum, designed to dispel myths, increase knowledge and build skills, enabling students to make informed and responsible decisions. Workshops are informative, fun, dynamic, and delivered by specialist youth educators with an excellent depth of understanding about working with young people and their needs. Each workshop is developed to suit individual school needs and the developmental age of students.

Workshops offered include:

- Alcohol and Other Drugs
- Sex, Sexuality and Relationships
- Self Esteem and Body Image
- What's up Doc (personal health)
- Peer Relationships and Bullying (conflict resolution)
- Diversity, Discrimination and Homophobia (harmony)
- Resilience and Bounce Back Factor
- Career Options



### **Nura Gili, UNSW**

[nuragili@unsw.edu.au](mailto:nuragili@unsw.edu.au)

[www.nuragili.unsw.edu.au](http://www.nuragili.unsw.edu.au)

Staff and students at Nura Gili support community outreach programs to actively spread the message of the availability of tertiary studies. Staff and students are happy to visit Primary and Secondary Schools to speak to students on a range of issues including programs offered at UNSW, subject selection degrees, university life and financial support. Along with outreach, Nura Gili can host a group of students or community members at UNSW



# SUPPORT FOR STUDENTS

## Waverley Library

Waverley Library provides spaces and study rooms. It supports HSC students through the provision of study guides and access to online indexes: Current Social Issues and Current Environmental Issues. Study guides include: Economics & Business Studies, HSC Study Guide Belonging, Legal Studies, Mathematics & Senior Science, Modern History, PDHPE, Studies of Religion, Society & Culture



## Student Financial Assistance

### Housing NSW HSC Youth Scholarship 2013

1300 468 746 (Housing NSW Contact Centre)

[youthscholarships@facs.nsw.gov.au](mailto:youthscholarships@facs.nsw.gov.au)

[www.housingnsw.gov.au](http://www.housingnsw.gov.au) (find under 'living in public housing' tab)

The Housing NSW HSC Youth Scholarship Program assists eligible young people living in social housing or on the NSW Housing Register to complete their HSC or TAFE equivalent.

Each scholarship is a one off payment of \$2,000 which is administered by the school or TAFE College on behalf of the student. The funds can be used to purchase items or services which help the student complete the HSC or TAFE equivalent and can include:

- Text books, workbooks, study guides and stationery
- Specialist equipment (e.g: art, music or photographic materials)
- Course costs, excursions, study camps, sport
- Home computer or laptop (if not received previously from the school/TAFE)
- Computer software and printer
- Private tutoring or coaching



## NSW Student Representative Council (NSW SRC)

Peak student leadership consultative and decision-making forum supported by the NSW Department of Education and Training. It represents all secondary students in NSW government schools [www.schools.nsw.edu.au](http://www.schools.nsw.edu.au)



## NSW Youth Advisory Committee

8762 9844

[yac@yac.nsw.gov.au](mailto:yac@yac.nsw.gov.au)

[www.youth.nsw.gov.au](http://www.youth.nsw.gov.au)

# TERTIARY EDUCATION

## TAFE

TAFE NSW

[www.tafensw.edu.au](http://www.tafensw.edu.au)



All information on courses, campus locations, national and international students' requirements can be accessed via the TAFE online enquiry forms



## University

Universities Admission Centre (UAC)

9752 0200

[www.uac.edu.au](http://www.uac.edu.au)



The Universities Admissions Centre (UAC) processes applications for admission to most undergraduate courses at participating institutions (NSW and the ACT)



## Nura Gili, UNSW

Aboriginal & Torres Strait Islander studies

9385 3805

Nura Gili, UNSW, Sydney, NSW 2052

[nuragili@unsw.edu.au](mailto:nuragili@unsw.edu.au)

[www.nuragili.unsw.edu.au](http://www.nuragili.unsw.edu.au)

Nura Gili provides pathways to learning opportunities that embrace Indigenous knowledge, culture and histories (for Indigenous and non-Indigenous students)



## University of NSW ACCESS Scheme

Student Equity and Diversity Unit, UNSW NSW 2052

9385 5434 or 9385 3089

[seadu@unsw.edu.au](mailto:seadu@unsw.edu.au)

[www.studentequity.unsw.edu.au](http://www.studentequity.unsw.edu.au)

An Equity Admission Program that provides assisted entry to the University of NSW for people who are new to higher education and who have experienced long-term educational disadvantage. Detailed information about the ACCESS Scheme is available on the UNSW website at [www.unsw.edu.au/future-students](http://www.unsw.edu.au/future-students)

**Hours:** Mon - Fri, 9am - 5pm (Wednesday's close at 1pm)





# CULTURAL SUPPORT FOR TERTIARY EDUCATION INSTITUTES

## Peaks, links & resources outside Waverley LGA

### **Tranby Aboriginal College**

1800 601 988

13 Mansfield Street, Glebe NSW 2037

admin@tranby.edu.au

www.tranby.edu.au

Tranby Aboriginal College is an Indigenous education provider, and is a function of the Co-operative for Aborigines Limited. The College is a not-for-profit organisation whose main function is to deliver VET accredited courses to Aboriginal and Torres Strait Islander students from across Australia. Tranby provides fee for service courses for a range of organisations such as Aboriginal Land Councils and the Aboriginal Legal Service, and offers venue hire services for organisations to undertake seminars and planning days. The College also partners with other organisations to deliver programs to benefit Indigenous people, such as the Indigenous Youth Leadership Program in partnership with Gilbert & Tobin, and the Indigenous Women's Leadership Program in partnership with NCOSS

### **AECG (Aboriginal Education Consultative Group Inc.)**

37 Cavendish St Stanmore NSW 2048

9550-5666

info@aecg.nsw.edu.au

www.aecg.nsw.edu.au

The NSW AECG negotiates and lobbies on a number of policies and practices that benefit Aboriginal peoples' access to education & training. AECG is an Aboriginal Community Controlled, Independent, Not for Profit Advocacy Group. NSW Aboriginal Education Consultative Group Inc. provides advice on all matters relevant to education and training with the mandate that this advice represents the Aboriginal community viewpoint



# VOLUNTEER OPPORTUNITIES

## **Civic Pride at Waverley Council**

9083 8925 or [civicpride@waverley.nsw.gov.au](mailto:civicpride@waverley.nsw.gov.au)

[www.waverley.nsw.gov.au/community/civic\\_pride](http://www.waverley.nsw.gov.au/community/civic_pride)



Volunteering with council provides opportunities for community members to come together, facilitates connections and partnerships and supports community capacity building

### **Volunteering Policy**

Volunteer opportunities available at Waverley Council include: research, events, care, local history, community gardening, bush regeneration, craft, fitness, and general assistants' duties:

- Local Studies
- Friends of Waverley Library (FOWL)
- Friends of Waverley Cemetery (FOWC)
- Meals on Wheels
- Pocket Parks
- Bushcare
- Community and Seniors Centre

### **Bondi Skate Park Volunteer Group**

Be involved in the management and maintenance of the iconic Bondi Skate Park by joining our dedicated team of volunteers. The skate park volunteer group take pride in keeping the skate park and bowl clean, safe, and graff-free. In addition to skate park maintenance volunteers are always needed for a series of skate events and comps hosted by The Bondi Skateriders Club

### **Kids Giving Back (KGB)**

[ruth@kidsgivingback.org](mailto:ruth@kidsgivingback.org)

[carole@kidsgivingback.org](mailto:carole@kidsgivingback.org)

0403 072 957 or 0439 913 577

[www.kidsgivingback.org](http://www.kidsgivingback.org)



Local, national and International volunteering opportunities for young people, schools, service learning programs, sporting organisations, and families with children aged 6 – 18 yrs

Corporate Social Responsibility (CSR) programs in which the entire family can volunteer

## WAYS

volunteer@ways.org.au

www.ways.org.au



WAYS offer volunteer opportunities and student/work placements to assist with the delivery of youth programs and activities

## Our Big Kitchen (OBK)

36 Flood Street Bondi 2026

8084 2729

info@obk.org.au

www.obk.org.au



Volunteer opportunities include a broad range of duties from cooking and baking to events to data entry and more. OBK like to hear your ideas too and if suitable, allow you to create your own volunteer role. No prior experience is required. OBK welcome people of any background, skills or time availability

## JewishCare

3 Saber Street Woollahra cnr Newland Street

PO Box 647 Bondi Junction 1355

firstcall@jewishcare.com.au

www.jewishcare.com.au



## Beaches Outreach Project (BOP)

Norman Andrews house, 77 Roscoe St, Bondi Beach

0408 567 010

info@bop.org.au

www.bop.org.au

Street workers assist young people and people who are homeless with referral information and support. Friday night patrols and outreach in Waverley area and the Eastern Suburbs. Opportunities for students with current enrolment in an approved Youth Work course. **Minimum age 18yrs**



## Peaks, links & resources outside Waverley LGA

### **The Centre For Volunteering**

Level 3, 40 Gloucester Street

Sydney, 2000

9261 3600

[youth@volunteering.com.au](mailto:youth@volunteering.com.au)

[www.volunteering.com.au](http://www.volunteering.com.au)



Portal for young people, educators, and organisations. Links to youth volunteering opportunities such as, Youth Challenge, RockCorps can be accessed along with other information, volunteer stories and a volunteer tool box for young people seeking volunteer opportunities

### **SAM (save-a-mate)**

Australian Red Cross

[www.saveamate.org.au](http://www.saveamate.org.au)



Trained save-a-mate crews attend music festivals and other events and deliver harm minimisation and safe partying messages to young people. Young people can become trained as Peer Educators, delivering SAM information sessions and other Youth Health and Wellbeing workshops

### **The Bread and Butter Project**

8073 7988

[info@thebreadandbutterproject.com](mailto:info@thebreadandbutterproject.com)

[www.thebreadandbutterproject.com](http://www.thebreadandbutterproject.com)



The Bread & Butter Project was established by volunteers who have a passion for bread & community. If you share this passion and would like to offer your energy, expertise submit your interest via the website online form

Current volunteer opportunities include:

- English language tutors to assist trainee bakers with TAFE Certificate written assessments
- Farmer's Market Stall helpers
- Workplace readiness training including, CV writing, interview skills & preparation
- Pro bono expertise in accounting

## EMPLOYMENT

### **Centrelink (Medicare also located here) – Bondi Junction**

#### **Youth allowance, Austudy, Abstudy, Newstart**

19-23 Hollywood Avenue

Bondi Junction NSW 2022

[www.humanservices.gov.au](http://www.humanservices.gov.au)



Freecall™ **1800 136 380** Centrelink Indigenous call centre

**132 850** Newstart Allowance, Exceptional Circumstances Relief Help, Special Benefit and Employment Services Providers

**136 150** Jobs, Education and Training (JET)

**131 202** Multilingual Phone Service

**132 011** Medicare general enquiries

**132 850** Migrants, refugees & visitors

**132 717** People with a disability, Disability Support Pension, Mobility Allowance, Sickness allowance

**1800 132 317** Students & trainees Freecall™

**132 318** ABSTUDY

**133 633** Australian apprenticeships

**132 490** Youth Allowance, Austudy, Low Income Health Care Card



### **MTC Australia**

Level 6, 1 Newland Street Bondi Junction NSW 2022

8305 0900

[www.mtcaustralia.com.au](http://www.mtcaustralia.com.au)

MTC Australia is a not-for-profit organisation, it offers support through a range of training courses, employment services, youth programs and community initiatives.

### **The Work Release Program**

MTC's The Work Release Program is delivered in partnership with Corrective Services NSW and the Department of Education, Employment and Workplace Relations



## **MAX Employment - Bondi Junction**

9383 5400

Fax: 9383 5499

Level 1, 31 Newland St, Bondi Junction NSW 2022

[bondi@maxemployment.com.au](mailto:bondi@maxemployment.com.au)

[www.maxsolutions.com.au](http://www.maxsolutions.com.au)

MAXEmployment provides a comprehensive range of employment services including, Disability Employment Services job placement, employment and training for young job seekers, structured training and employment programs for indigenous people

Parent organisation: MAX Solutions



## **ORS**

8999 3222

Fax: 8999 3229

Suite 1202, 1 Newland Street

Bondi Junction 2022 NSW

[ors@orsgroup.com.au](mailto:ors@orsgroup.com.au)

[www.orsgroup.com.au](http://www.orsgroup.com.au)

Working with the Department of Education, Employment and Workplace Relations (DEEWR) the ORS Group offers a variety of programs to help job seekers overcome, manage or work around pre-vocational barriers to obtain sustainable employment.

## **Xcelerate Employment Services (XES)**

1300 136 654

Fax: 9387 7248

Suite 1d, 79 Oxford St, Bondi Junction NSW 2022

[info@xcelerate.com.au](mailto:info@xcelerate.com.au)

[www.xcelerate.com.au](http://www.xcelerate.com.au)

XES is part of the job network and offers a specialist intensive assistance program for people a disability



# ASSISTANCE PREPARING FOR AN INTERVIEW

## Dress for Success (DfS) for women

132 Marrickville Road, Marrickville

9517 9537

1800 773 456

info@dfssydney.org

www.dressforsuccess.org



Dress for Success Sydney provides appropriate interview clothing, interview preparedness training, styling advice, and additional outfits on securing employment for women who may be seeking to re-enter the workforce after a period of unemployment

**The Outreach Program** works with remote sites including correctional centres and regional locations

**The Career Support Program** comprises three specific programs, *Getting the Job*, *Keeping the Job*, and *Moving to Career*. The programs are provided (free of charge) to women actively seeking employment and those newly placed, through job search coaching, computer and Microsoft Office basics training, preparing a resume, communication skills, budgeting, professional development opportunities, and mentoring

## Metro Migrant Resource Centre: Dress for Work for men

St Peters Town Hall, 39 Unwins Bridge Road, Sydenham, NSW, 2044

9516 5602 (by referral and appointment only)

Mondays, Tuesdays and Wednesdays from 10.30am til 2pm

dressforwork@metromrc.org.au

www.metromrc.org.au



Dress for Work is a FREE service which provides clothing and shoes for men who may not be able to afford quality clothing to wear to job interviews and other important appointments.

**Job Readiness Training (JRT)** is available to clients through a two-hour workshop. JRT workshops helps men learn about presentation and grooming for job interviews and fitting into a new work environment and culture



## Peaks, links & resources outside Waverley LGA

### Fair Work Ombudsman

[www.fairwork.gov.au](http://www.fairwork.gov.au)



Find correct pay award, rights and obligations and other employment related information

### NSW Industrial Relations

GPO Box 5469

Sydney NSW 2001

131 628

[www.industrialrelations.nsw.gov.au](http://www.industrialrelations.nsw.gov.au)



NSW shop trading regulations, public holidays, information for employers and employees



### New Enterprise Incentive Scheme (NEIS)

General enquiries **13 62 68** (8am to 6pm nationally)

[www.employment.gov.au/new-enterprise-incentive-scheme-neis](http://www.employment.gov.au/new-enterprise-incentive-scheme-neis)



Job seekers interested in starting and running a small business may be able to get practical small business training, business mentoring and financial assistance from the Australian Government

### iPhone and Android app for students and apprentices



Express Plus Students offers students and Australian Apprentices a simple way to do their Centrelink business on the go using their mobile device

[www.humanservices.gov.au](http://www.humanservices.gov.au)



## Help-lines

### Financial support

- Creditline **1800 808 488**
- Multilingual information **13 12 02**



# CREATIVE ARTS, RECREATION AND LEISURE

## **Bondi Pavilion**

Queen Elizabeth Drive, Bondi Beach

8362 3400

[bondipav@waverley.nsw.gov.au](mailto:bondipav@waverley.nsw.gov.au)

[www.waverley.nsw.gov.au](http://www.waverley.nsw.gov.au)



Situated on Bondi Beach, the Bondi Pavilion Cultural Centre is home to many festivals, events, theatre, art exhibitions, and cultural arts programs. Community courses and programs on offer include: art, pottery, music, dance, drama, yoga, meditation, martial arts

Transport: 380, 389, 333 bus to Bondi Beach



## **The Bondi Beach Sea Wall Mural**

Make your mark on the Bondi Sea Wall. Graffiti artists are invited to submit an application to paint a mural. For guidelines and application form call the project officer or visit Waverley council website

Project Officer 8362 3406

[www.waverley.nsw.gov.au](http://www.waverley.nsw.gov.au)

[projectofficerbb@waverley.nsw.gov.au](mailto:projectofficerbb@waverley.nsw.gov.au)

## **Waverley-Woollahra Arts School**

138 Bondi Road, Bondi

9387 2461

[info@wwas.org.au](mailto:info@wwas.org.au)

[www.wwas.org.au](http://www.wwas.org.au)



Waverley Woollahra Arts School is non-profit artists co-operative offering an extensive program of art courses with professional teachers. Day, evening and weekend art classes, and school holiday programs available to all



## Waverley Library

32-48 Denison Street, Bondi Junction

9083 8777

[library\\_enquiries@waverley.nsw.gov.au](mailto:library_enquiries@waverley.nsw.gov.au)

[www.waverley.nsw.gov.au](http://www.waverley.nsw.gov.au)



Community info database and notice board, study areas, group discussion rooms. HSC resources including:

- Study guides
- Free internet and PC bookings
- Free WiFi

Other services available include:

Community info database and notice board, study areas, group discussion rooms, public displays and exhibitions, internet and word processing, computer training, CDs, books, newspapers, magazines, free downloadable ebooks and magazines and eaudio books. School holiday programs for Tweens 9-13yrs



## MUSIC, THEATRE, DANCE & PERFORMANCE

### BPM Studios

#### Bondi Pavilion

Queen Elizabeth Drive, Bondi Beach

8362 3404

Music Programs and Studio Coordinator

[ben.karsay@waverley.nsw.gov.au](mailto:ben.karsay@waverley.nsw.gov.au)

[www.waverley.nsw.gov.au](http://www.waverley.nsw.gov.au)



In the Bondi Wave Youth Bands Course, each group works with various tutors on writing new songs and improving their instrumental, and performance skills. The tutors chosen to facilitate the course each year are some of Australia's most interesting and innovative working musicians, and are also exceptional mentors for the young students. This positive musical platform provides the youth bands with great insight and experience into the world of professional music. The bands finish the course by performing at the Bondi Pavilion Theatre for the Wave Showcase Concert and then go on to record their songs with a professional engineer at BPM Studios.



## **BLYMP**

WAYS Youth Space

02 9365 2500

63a Wairoa Ave, Bondi NSW 2026

[ways@ways.org.au](mailto:ways@ways.org.au)

[www.ways.org.au](http://www.ways.org.au)



BLYMP is the longest running live music event on Bondi Beach. The BLYMP concerts aim to showcase the young musical talent of the Eastern Suburbs through five events per year. WAYS accepts demos from all genres of music

## **Tamarama Rock Surfers**

9365 0147

PO box 7139 Bondi Beach NSW 2026

[www.rocksurfers.org](http://www.rocksurfers.org)



Tamarama Rock Surfers' homes are The Bondi Pavilion Theatre, Bondi Beach



## Peaks, links & resources outside Waverley LGA

### Australia Council for the Arts

[www.australiacouncil.gov.au](http://www.australiacouncil.gov.au)



The Australia Council for the Arts is the Australian Government's arts funding and advisory body. Arts funding for organisations and individual artists

### Urban Arts Base

1 Cross St, Double Bay

9328 3014

[urbanartsbase@anglicare.org.au](mailto:urbanartsbase@anglicare.org.au)



Arts practice for young people 15 to 30 recovering from mental illness



### Vibewire

[info@vibewire.org.au](mailto:info@vibewire.org.au)

[www.vibewire.org](http://www.vibewire.org)



Vibewire is an innovative non-profit youth-led organisation providing media, arts and entrepreneurial opportunities and events for young change makers reporting on important issues affecting young Australians



# SPORT AND RECREATION

## **The Margaret Whitlam Recreation Centre (MWRC)**

Waverley Park Pavilion

9083 8300

[mwrcadmin@waverley.nsw.gov.au](mailto:mwrcadmin@waverley.nsw.gov.au)

[www.waverley.nsw.gov.au](http://www.waverley.nsw.gov.au)



Waverley Park

The Margaret Whitlam Recreation Centre is located on Bondi Road in Waverley Park. The centre provides Waverley with a sports and recreation hub everyone in the community can enjoy. The centre features the following facilities:

- 1000m2 multi function indoor sports court
- 170m2 function room with commercial size kitchen
- Grandstand with 250 seats for spectators
- 2 Club rooms with servery
- Cafe overlooking Waverley Oval to the sea
- Changing rooms and ancillary facilities

The centre plays host to a number of regular activities across a variety of sports . Activities include:

- Easts Basketball (all age)
- Love Netball (all age)
- Triple Threat Basketball (15yrs and over)
- WAYS Basketball (11-19yrs)
- Bondi Raptors Floorball (15yrs and over)
- Bondi Indoor Futsal League (over 18yrs only)

Visit the website for more info and timetables



## **WAYS Basketball**

02 9365 2500

[ways@ways.org.au](mailto:ways@ways.org.au)

[www.ways.org.au](http://www.ways.org.au)



WAYS Youth Space run basketball and soccer activities at the Margaret Whitlam Recreation Centre every Friday from 3.30pm to 5pm. No fees, just turn up

## **Parkour**

02 9365 2500

[ways@ways.org.au](mailto:ways@ways.org.au)

[www.ways.org.au](http://www.ways.org.au)



Based on a philosophy of movement through any environment with speed and efficiency Parkour is a highly physical activity that uses body and mind together to run, climb, jump and vault. Meet at WAYS Youth Centre every Wednesday for 5pm to 7pm session. Suitable for 11 to 19 year-olds

## **SPORTING CLUBS & ASSOCIATIONS**

### **Bondi Tennis Centre**

[www.bonditennis.com.au](http://www.bonditennis.com.au)

02 9130 3095

### **Bondi United Rugby League**

[www.bondiunited.org.au](http://www.bondiunited.org.au)

[secretary@bondiunited.org.au](mailto:secretary@bondiunited.org.au)

Junior and Open Rugby League. Bondi United also has a number of associated sports including ladies netball, basketball and Touch Football. During the summer they run a large swimming club that meets every Sunday morning at Bondi Baths.

### **Bondi Bowling Club**

[www.bondibowls.com.au](http://www.bondibowls.com.au)

9130 2383

### **Bronte Bowling Club**

[www.brontebowling.com.au](http://www.brontebowling.com.au)

9389 5183

### **Dover Heights Bowling Club**

9337 4356

### **Waverley Bowling Club**

[www.waverleybowlingclub.com](http://www.waverleybowlingclub.com)

9386 3200

### **Central Coast Hurling**

[www.coastgaa.com](http://www.coastgaa.com)

Hurling, Football and Camogie Club that trains in Bondi

## **Clan Na Gael GAC**

Men's and Women's Gaelic Football, Camogie  
clannagael\_sydney@mail.ie  
www.gaansw.org.au/clubprofiles.php

## **Cormac McAllans**

www.cormacmcanallensgac.com  
men's and women's football, hurling and camogie



## **Easts FC**

0410 599 441  
registrar@eastsfc.com.au  
www.eastsfc.com.au



## **Easts Basketball League**

eastsbl.com.au  
Mens, Womens, Mixed and Juniors Basketball, 3 on 3 comps

## **Eastern Suburbs Cricket Club**

P.O. Box 991 Woollahra NSW 1350  
www.eastscricket.com.au  
info@eastscricket.com.au  
Mens and Junior Cricket



## **Eastern Suburbs Football Association**

8347 8800  
info@esfa.com.au  
www.esfa.com.au



## **Maccabi NSW**

info@maccabi.com.au  
(02) 9331 0573  
www.maccabi.com.au



Affiliated with Maccabi Australia Incorporated

## **Maccabi Hakoah Juniors Football Club**

mhjfc@maccabi.com.au

## **Maccabi Netball Eastside**

netball@maccabi.com.au



### **Maccabi Rugby Club**

info@maccabi.com.au

### **Michael Cusacks GAA (Gaelic Football)**

0420 817 286

secretary@michaelcusacks.com

www.michaelcusacks.com



### **UTS Bats Australian Rules football Club**

utsafc.com.au

info@utsafc.com.au



### **Waverley Old Boys FC**

www.waverleyoldboys.com



### **Waverley Rugby Football**

captain@waverleyrugby.com.au

www.waverleyrugby.com.au



## **BEACH, SKATE, SURF, SWIM**

### **BEACH & SURF**

#### **Beach Volleyball**

Volleyball clubs and casual users must call council rangers on the day to ensure space is available and for exact setup location

0414 884 393 or 9130 8340

**Bondi Beach:** A maximum of 3 temporary courts may be set up at the back of the beach nearer the sea wall towards the south end of Bondi Beach

**Tamarama:** A maximum of 4 temporary courts may be set up at the back of the beach along the promenade and must not block path access

**Note:** In both beach locations soft balls must be used. Temporary nets belong to individual players



### **Bondi Surf Bathers' Life Saving Club**

Queen Elizabeth Drive, Bondi Beach (next to Bondi Pavilion)

9300 9279

info@bondisurfclub.com

www.bondisurfclub.com



### **Bronte Surf Life Saving Club**

www.brontesurfclub.com.au



### **North Bondi Surf Life Saving Club**

91307677

info@northbondisurfclub.com

www.northbondisurfclub.com



### **Tamarama Surf Life Saving Club**

9130 3967

www.tamaramaslsc.org

## **SKATEBOARDING**

### **Bondi Skate Park**

www.waverley.nsw.gov.au

Queen Elizabeth Drive, Bondi Beach

Bondi Skate Park is an intermediate to advanced skate park. National and International events including Bowl-a-Rama, are hosted here annually along with local skate boarding events and competitions held by the Bondi Skateriders Club throughout the year. The skate park attracts skaters from all around the world and provides a safe and fun space for young people to practise and enjoy their sport

For more information contact:

Youth Development Officer 9083 8926

### **Bondi Skateriders Club inc. (BSC)**

Public Officer: John Fox Williamson

skatefox@hotmail.com



Bondi's local skateboard club hosts five annual contests and several fun social events at Bondi Beach skatepark all year round. BSC is a non-profit sports club for members and guests. Contests inc. Groms, Juniors, Girls, Open and allow for all level of skills

## SURFING

### **Bondi Boardriders Club**

0418 242 155

[www.bondiboardriders.com](http://www.bondiboardriders.com)



### **Bondi Girls Surf Riders**

[www.bondigirlssurfriders.wordpress.com](http://www.bondigirlssurfriders.wordpress.com)



Bondi Girls Surfriders is a Club for surfer girls and women of all ages, abilities and backgrounds

### **Let's Go Surfing!**

128 Ramsgate Ave

North Bondi NSW 2026, Australia

9365 1800

[www.letsgosurfing.com.au](http://www.letsgosurfing.com.au)



Let's Go Surfing (LGS) is an official licensed Surf School. It offers a broad range of surf education, learn to surf classes and courses. Many of the community sessions are offered at low cost or no cost. Some of the free educational programs LGS offers include:

- people with disabilities
- lessons and water safety talks for young Indigenous groups
- young local residents (WAYS)
- Free Surf Safety Programs for local schools and community organisations



## SWIMMING

### **Bondi United Inc Swim Club**

[www.bondiunited.org.au](http://www.bondiunited.org.au)

Bondi United Inc swim club is a social group competing at Bondi Baths every Sunday morning during the summer season. All ages welcome

### **Bondi Rainbow Club**

Wairoa Special School

0418 963 087

[info@rainbowclubaust.com.au](mailto:info@rainbowclubaust.com.au)

[www.rainbowclubaust.com.au](http://www.rainbowclubaust.com.au)



## Peaks, links & resources outside Waverley LGA

### **NSW Sport and Recreation**

Office of Communities Sport & Recreation

13 13 02

[info@dsr.nsw.gov.au](mailto:info@dsr.nsw.gov.au)

[www.dsr.nsw.gov.au](http://www.dsr.nsw.gov.au)



### **Coogee Beach Volleyball Association (CBVA)**

[www.cbva.org.au](http://www.cbva.org.au)

### **Maroubra Beach Volleyball**

[info@cbva.org.au](mailto:info@cbva.org.au)

[www.beachvolleyball.com.au](http://www.beachvolleyball.com.au)



### **Skateboarding Australia (SbA)**

[info@sba.org.au](mailto:info@sba.org.au)

[www.sba.org.au](http://www.sba.org.au)



### **Eastern Suburbs Junior Soccer Club Inc.**

0414 243 130

[afield@stvincents.com.au](mailto:afield@stvincents.com.au)

[www.eastsoccer.com.au](http://www.eastsoccer.com.au)

### **Eastern Suburbs Touch Football**

0419 206 109 or 9667 0979

[www.eaststouch.com.au](http://www.eaststouch.com.au)



### **Randwick Netball Association**

[www.randwicknetball.com](http://www.randwicknetball.com)

### **Sydney Junior Rugby Union**

[www.juniors.rugby.com.au](http://www.juniors.rugby.com.au)

Rugby CONNECT specialized program for youth with special needs aged 5-17yrs



### **Surfing Australia**

[www.surfingaustralia.com/nsw](http://www.surfingaustralia.com/nsw)



# PUBLIC TRANSPORT & GETTING AROUND WAVERLEY

## SYDNEY BUSES IN WAVERLEY

### Bondi Junction Bus and Rail Interchange

Grafton Street, Bondi Junction

Information on timetable and routes

131 500

[www.131500.com.au](http://www.131500.com.au)



### Local Waverley Bus Guide

- Centennial Park: 352, 378, 380 and 333
- Bondi Junction: 339, X39, 348, 352, 355, 357, 359, 374, 378, 380, 381, 382, 389,
- Bondi Beach: 333, 380, 381, 382, X84
- Queens Park: 357 and 359
- Bronte Beach: 378
- Tamarama Beach: 361

### The Bondi Bendy- 333- Prepay only bus

The 333 limited stops service is a pre-pay only bus. These 'bendy' buses operate between North Bondi and Circular Quay

Prepaid tickets accepted on The Bondi Bendy:

TravelTen, TravelPass, BusTripper, DayTripper, and Pensioner Excursion

Single ride ticket: can be purchased from the Ticket Vending Machines in the Bondi Junction interchange, the TransitShop at Wynyard or from nominated ticket agents

## TRAINS TO AND FROM WAVERLEY

### Bondi Junction Bus and Rail Interchange


Grafton Street, Bondi Junction

9379 4023

[www.131500.com.au](http://www.131500.com.au)

Lines serviced:

 Eastern Suburbs & Illawarra Line

 South Coast Line



## COMMUNITY TRANSPORT

Randwick Waverley Community Transport (RWCT) provides transport services for the frail aged, younger people with disabilities and the transport disadvantaged

9369 5366

[www.rwctg.org.au](http://www.rwctg.org.au)

[info@rwctg.org.au](mailto:info@rwctg.org.au)



## SUSTAINABLE TRANSPORT IN WAVERLEY

### Walking, cycling, car share

#### Walking to school

In an effort to reduce congestion in peak times and improve safety around schools Waverley Council is encouraging a return to walking to school. For more information about walk to school programs. Please contact Council's Sustainable Transport Officer 9369 8206

#### Walk to Work Day

Walk to Work Day is an initiative of the Pedestrian Council of Australia. The annual national event aims to promote walking and regular physical activity, reduce car dependency and improve air quality. Waverley Council supports this event by encouraging staff to walk to work. For more information on this event please visit [www.walk.com.au](http://www.walk.com.au)



#### Walk Safely to School Day

Waverley Council encourages schools to participate in Walk Safely to School Day each year by providing a breakfast event for participating schools

[www.walk.com.au](http://www.walk.com.au)



#### Waverley Woollahra Cycling Map

The Cycling in Waverley & Woollahra map offers existing and proposed recommended routes through the eastern suburbs

#### Bike Maintenance

Learn how to care for your bicycle including general cleaning of the bike, brake and gear adjustments and chain maintenance. Please bring your own bike if you have one

## Local Bike User Groups

### **BIKEast**

9363 9131

[www.bikeast.org.au](http://www.bikeast.org.au)

BUGs or riding groups call Bicycle NSW **9218 5400**

Racing Club Cycling NSW **9738 5850**

### **Bike Safety Day in Mall**

Waverley Council regularly runs Bike Safety Day in the Mall during the morning peak commute run. Remember speed limit in this shared zone is 10kph

### **Waverley Car Share – Wheels without worries**

Waverley Council has approved over 30 car share pods across the LGA



For further information on any of the projects or events listed above contact:

### **Waverley Council Sustainable Transport Officer**

8306 3678

[environment@waverley.nsw.gov.au](mailto:environment@waverley.nsw.gov.au)

[www.waverley.nsw.gov.au/transport/](http://www.waverley.nsw.gov.au/transport/)

Cycle map and car share pod maps can be downloaded via the web link above

# LEARN TO DRIVE

## **GREENLIGHT Movement**

Parent organisation: The Come In Youth Resource Centre

9331 2691

1800 249 740 (freecall)

461-463 Oxford Street, (PO Box 39)Paddington NSW 2021

[www.greenlightmovement.com.au](http://www.greenlightmovement.com.au)



GREENLIGHT Movement is a Learn to Drive Mentor Program for homeless, disadvantaged and at risk young people aged 16-24 years who do not have a parent, guardian or responsible adult to support them to achieve their 120 hours of supervised driving

Young people contribute 8% of their income towards their lessons in a supplied manual vehicle.

- Young people aged 16 - 24 years
- Possess a current NSW Learner Driver Licence
- At risk of homelessness or live in transitional accommodation or Out of Home Care
- Supported by a Caseworker or Job Services Australia Case Manager
- Identifies as getting a licence as part of a case plan / employment plan

## **Geared**

### **Online help**

Parent organisation: NSW Roads & Maritime Services

[www.rms.nsw.gov.au/geared/](http://www.rms.nsw.gov.au/geared/)

The Geared website is designed specifically for young people and provides all the steps involved in getting and keeping a NSW drivers licence





# GLOSSARY

(Acronyms used throughout this directory are shown in bold)

ABI	Acquired Brain Injury
ABN	Australian Business Number
ACOSS	Australia Council of Social Services
<b>ACON</b>	Aids Council of NSW
ADB	Anti Discrimination Board
ACYS	Australian Clearinghouse for Youth Studies
<b>ADHC</b>	Aged & Disability Home Care
ADO	Aging & Disability Officer
AEC	Australian Electoral Commission
AERT	Aboriginal Education Resource Teacher
AIDS	Acquired Immune Deficiency Syndrom
AIS	Aboriginal Interpreter Service
<b>AOD</b>	Alcohol & Other Drugs
AQF	Australian Quality Framework
ASLO	Aboriginal Student Liaison Officer
ASSO	Aboriginal Student Support Officer
ATO	Australian Taxation Office
<b>ATSI</b>	Aboriginal & Torres Strait Islander
AVO	Apprehended Violence Order
AWA	Australian Workplace Agreement
<b>BOP</b>	Bondi Outreach Project
CALD	Cultural and Linguistically Diverse
CAN	Court Attendance Notice
CDO	Centrelink Disability Officer
CDW	Community Development Worker
CLO	Community Liaison Officer
CN	Community Nurse
CSR	Corporate Social Responsibility
<b>DEEWR</b>	Department of Education, Employment and Workplace Relations
DJJ	Department of Juvenile Justice
<b>DoCS</b>	Department of Community Services
<b>DOH</b>	Department of Housing
DV	Domestic Violence

<b>DVLO</b>	Domestic Violence Liaison Officer
EEO	Equal Employment Opportunity
ESB	English Speaking Background
ESL	English as a Second Language
ESOL	English for Speakers of Other Language
<b>ESYSN</b>	Eastern Sydney Youth Services Network
<b>FaHCSIA</b>	Department of Families, Housing, Community Services and Indigenous Affairs
FOI	Freedom of Information
<b>GBLTI</b>	Gay, Bi-sexual, Lesbian, Transgender & Identity questioning
<b>GLCS</b>	Gay & Lesbian Counselling Service
<b>GLLO</b>	Gay & Lesbian Liaison Officer
<b>HACC</b>	Home and Community Care
<b>HECS</b>	Higher Education Contribution Scheme
HEEF	Higher Education Endowment Fund
<b>HELP</b>	Higher Education Loan Program
HESA	Higher Education Support Act
HEWRR	Higher Education Workplace Relations Requirement
HIV	Human Immune-deficiency Virus
HSC	Higher School Certificate
HSLO	Home School Liaison Officer
IEP	Individual Education Plan
JET	Jobs, Education and Training
JJ	Juvenile Justice
JRT	Job Readiness Training
<b>LAC</b>	Local Area Command (police)
<b>LALC</b>	Local Aboriginal Land Council
LAO	Legal Aid Officer
LGA	Local Government Area
LO	Legal Officer
<b>LOTE</b>	Languages Other Than English
MHFA	Mental Health First Aid
MOU	Memorandum of Understanding
<b>NAPCAN</b>	National Association of Prevention of Child Abuse & Neglect
NAPLAN	National Assessment Program - Literacy & Numeracy
<b>NAYH</b>	The NSW Association for Youth Health

NCOSS	NSW Council of Social Services
<b>NEIS</b>	New Enterprise Incentive Scheme
NGO	Non Government Organisation
<b>NRS</b>	National Relay Service
NSEB	Non English Speaking Background
NYARS	National Youth Affairs Research Scheme
OH&S	Occupational Health & Safety
OOHC	Out of Home Care
PDHPE	Personal Development, Health, Physical Education
PLO	Public Liaison Officer
PLPS	Personalised Learning Plans
POI	Person of Interest
PVO	Personal Violence Order
PWD	Person With Disability
RAP	Reconciliation Action Plan
<b>ROSA</b>	Record Of School Achievement
RPL	Recognition of Prior Learning
<b>RTO</b>	Registered Training Organisation
SC	School Certificate
SEWB	Social & Emotional Wellbeing
SLP	School Languages Program
SLPS	School Liaison Police Officer
SRC	School Representative Council
SSAY	Same Sex Attracted Youth
SSDV	Same Sex Domestic Violence
SSWAHS	Sydney South West Area Health Service
STI	Sexually Transmitted Infection
STW	School to Work
TAC	Tertiary Admissions Centre
<b>TAFE</b>	Technical and Further Education
TEFL	Teaching English as a Foreign Language
TESL	Teaching English as a Second Language
TESOL	Teaching English to Speakers of Other Languages
TEQSA	Tertiary Education Quality Standards Agency
TFN	Tax File Number

<b>TIS</b>	Telephone Interpreter Service
TPV	Temporary Protection Visa
TTW	Transition to Work
<b>TTY</b>	Teletypewriter
UAC	Universities Admission Centre
UAI	Universities Admissions Index
UNESCO	United Nations Educational, Scientific and Cultural Organization
VEET	Vocational Education, Employment & Training
VET	Vocational Education & Training
VRS	Vocational Rehabilitation Services
VTO	Vocational Training Order
WELL	Workplace Language & Literacy Program
WEP	Work Experience Placement
WFD	Work For the Dole
WHS	Workplace Health and Safety
<b>YA</b>	Youth Action (formerly called YAPA)
<b>YAC</b>	Youth Advisory Council
<b>YAPA</b>	Youth Action & Policy Association (now called Youth Action)
<b>YDO</b>	Youth Development Officer
YDS	Youth Drug Support
YHA	Youth Hostels Australia
YLO	Youth Liaison Officer
YOTS	Youth Off The Streets
YPWD	Younger Persons with a Disability
YW	Youth Worker

For a comprehensive list of acronyms commonly used in the community services sector visit [www.communitybuilders.nsw.gov.au](http://www.communitybuilders.nsw.gov.au)



## NOTES



## English

### Help for Non English Speakers

If you need assistance in understanding this information, please contact the Translating and Interpreting Services (TIS) on 131450 and ask them to connect you to Waverley Council's Department of Recreation, Customer & Community Services on 9386 7999. We will answer your inquiries through the TIS interpreter.

### 简体中文 (Simplified Chinese)

为不懂英语者提供的帮助

如果您需要协助才能理解这一信息，请致电 131450，与翻译和传译服务处 (TIS) 联络，要求他们帮助您接通韦弗利市议会 (Waverley Council) 休闲活动、客户服务及社区服务部 (Department of Recreation, Customer & Community Services) 的电话 9386 7999。我们将通过 TIS 的传译员回答您的问题。。

### Ελληνικά (Greek)

#### Βοήθεια για τους μη Αγγλόφωνους

Αν χρειάζεστε βοήθεια για να καταλάβετε αυτές τις πληροφορίες, παρακαλώ επικοινωνήστε με τις Υπηρεσίες Μετάφρασης και Διερμηνείας (TIS) στο 131450 και ζητήστε να σας συνδέσουν με το Τμήμα του Δήμου του Waverley που διοργανώνει δραστηριότητες ψυχαγωγίας και κοινοτικές υπηρεσίες για τους δημότες (Department of Recreation, Customer & Community Services), στο 9386 7999. Θα απαντήσουμε τις ερωτήσεις σας μέσω διερμηνέα των TIS.

## Magyar (Hungarian)

### Segítség azoknak, akik nem beszélnek angolul

Ha segítségre van szüksége ahhoz, hogy ezt az információt megértse, akkor hívja a Fordító és Tolmács Szolgálatot a 131450-es számon és kérje, hogy kapcsolják a Waverley Tanács Szórakozási, Ügyfél és Közösségi Szolgálati Osztályát (Department of Recreation, Customer & Community Services) a 9386 7999-es számon. A TIS tolmácson keresztül válaszolunk majd az érdeklődésére.

### Bahasa Indonesia (Indonesian)

#### Bantuan Bagi Penutur Non Bahasa Inggris

Jika Anda memerlukan bantuan dalam memahami informasi ini, silakan menghubungi Translating and Interpreting Services (TIS) di nomor 131450 dan mintalah mereka untuk menghubungkan Anda ke Department of Recreation, Customer & Community Services Waverley Council di nomor 9386 7999. Kami akan menjawab pertanyaan Anda melalui juru bahasa TIS ini.

### Italiano (Italian)

#### Assistenza per chi non parla inglese

Chi ha bisogno di assistenza per capire queste informazioni, può contattare il servizio di traduzione e interpretariato "TIS - Translating and Interpreting Services" al numero 131450 e chiedere di essere messo in comunicazione con il Dipartimento per i servizi comunitari, gli utenti e il tempo libero (Department of Recreation, Customer & Community Services) del Comune di Waverley al numero 9386 7999. Risponderemo alle domande attraverso l'interprete del TIS.

## 日本語 (Japanese)

英語を話さない方々へのヘルプ

この情報がよくお分かりでない方は翻訳・通訳サービス (TIS) 131450 へ電話をかけ、ウェイバリー・カウンシル・デパートメント・オブ・レクリエーション、カスタマー & コミュニティ・サービス (Waverley Council's Department of Recreation, Customer & Community Services) 9386 7999 との交信をご依頼ください。TIS の通訳を通じてご質問にお応えいたします。

## 한국어 (Korean)

영어를 할 수 없는 분들을 위한 도움말

이 정보가 잘 모르시는 분은 통역·번역 서비스 (TIS) 131450 へ電話をかけ、웨이바リー·カウンシル·데파트먼트·오브·레크리에이션·고객·및·커뮤니티·서비스 (Waverley Council's Department of Recreation, Customer & Community Services) 9386 7999 へ電話をかけ、交信をお願いします。TIS の通訳を通じてご質問にお応えいたします。

## Polski (Polish)

### Pomoc dla Osób Nieangielskojęzycznych

Jeśli potrzebujesz pomocy w zrozumieniu tej informacji, prosimy skontaktować się z Telefoniczną Służbą Tłumaczy (TIS) pod numerem 131450 i poprosić o połączenie Cię z Waverley Council's Department of Recreation, Customer & Community Services pod numerem 9386 7999. Odpowiemy na Twoje pytania za pośrednictwem tłumacza TIS.

## Русско (Russian)

### Помощь для тех, кто не говорит по-английски

Если вам нужна помощь для того, чтобы понять эту информацию, пожалуйста, обратитесь в Службу письменных и устных переводов (TIS) по телефону 131450 и попросите их соединить вас с Департаментом досуга, потребительских и общественных услуг Совета Уэверли (Department of Recreation, Customer & Community Services) по телефону 9386 7999. Мы ответим на ваши вопросы при участии переводчика TIS.

## Español (Spanish)

### Ayuda para las personas que no hablan inglés

Si necesita ayuda para entender esta información, sírvase contactar al Servicio de Traducción e Interpretación (Translating and Interpreting Services - TIS) llamando al 131450 y pídale que lo conecten con el Departamento de Recreación, Servicios al Cliente y a la Comunidad del Concejo de Waverley (Waverley Council's Department of Recreation, Customer & Community Services) en el número de teléfono 9386 7999. Daremos respuesta a sus preguntas a través del intérprete del TIS.





W A V E R L E Y  
C O U N C I L

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Front cover image: detail of Bondi Skate Park Mural 2015 by Mulga

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