



# Using Hoopla - Quick Guide

For Apple iOS, Android and Kindle Fire

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## Setting up your Account

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You can use Hoopla from a home computer or from a mobile device. Streaming display is available on a PC with browser and internet access, visit <https://www.hoopladigital.com.au> and click “Get Started!”

## If using a Mobile Device install the Hoopla Digital App

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If using the Hoopla app, you can download items for playback at any time and offline.

1. Go to the App Store on your device to install Hoopla Digital App

[App Store](#) – for Apple iOS

[Google Play Store](#) – for Android

[Kindle App Store](#) – for Kindle Fire

2. Tap on the app matching the icon seen at the top of this guide and tap “install”
3. Once downloaded, tap on the app to open.

## Choose a Library and Sign Up for a Hoopla Account

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1. Create an account by selecting Waverley Library from the dropdown menu. Enter your library card number when prompted.
2. Enter your email address and choose a password for your Hoopla account. Make sure to write this down and keep someplace safe!).
3. Click “Sign Up” to finish your registration.

## Add a Library and Download eBooks, Audiobooks, Movies, TV, and more!

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1. Now, you can browse and search for titles! Tap the magnifying glass to search for titles, authors, subjects, or keywords.
2. Tap on an item you want to download to see its full information. Tap on “borrow” to check it out. All of Hoopla’s content is instantly available. No holds or waitlists.
3. Tap on “Read” or “Play” to view the item. Use the bookmark icon to save your place.
4. You can view all items you have checked out by tapping on the “list menu” (three

horizontal lines) icon and selecting “My Titles”

5. You are currently limited to borrowing 8 items per month.

6. Additional help can be found by tapping on the list menu and selecting “Help”

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## FAQs about Borrowing Hoopla Titles

### What is Hoopla?

[Hoopla](#) is a free digital media service available to Waverley Library members that allows you to “borrow” movies, music, audiobooks, books, comics and TV shows to enjoy on your computer, tablet, or phone – and even your TV!

Titles can be streamed immediately or downloaded to phones or tablets for offline enjoyment later. There are hundreds of thousands of titles to choose from, with more being added daily.

Additionally, hoopla digital offers "[Kids Mode](#)," which families can use to shape the content experience and to search for and access kid-friendly titles any time.

To turn kids mode on or off, just look for the KIDS button at the top of the screen and select it to toggle on or off.

### How does it work?

Library members can currently check out 8 electronic items (e.g., eAudiobooks, eBooks, eMusic, eVideos) per month. There are no late fees. Once your item has expired, it will no longer play on your device. Check out periods are as follows:

- eAudiobooks – 21 days
- eBooks – 21 days
- eComics – 21 days
- eMusic Titles – 7 days
- eVideos (Movies and TV Shows) – 72 hours

Hoopla operates on a “pay for play” schedule, meaning the library pays a fee for each item borrowed. Because of this, it’s necessary to set monthly limits on borrowing.

Checkout limits are reset on the 1st of each month. Unused checkouts do not “roll over,” but rather are redistributed among users the following month.

### How do I borrow a title?

Click on a title you like and then click the blue "Borrow" button.

## **Can I place a hold on items?**

There is no need for holds with Hoopla Digital. Every title in its collection is available for check out 24/7. This means that if multiple library members want to check out a particular title, all of them can check it out without waiting.

## **Are titles downloaded onto my device or computer?**

You can only stream Hoopla's content on a PC or Mac, not download it. Downloading to desktop computers and laptops is not permitted due to studio or publisher restrictions.

You can stream or download Hoopla's content on iOS or Android devices through the Hoopla Digital App.

You can stream hoopla videos to your television using some streaming devices such as Apple TV and Chromecast.

## **Can I renew a title?**

Yes. The option to renew appears two days before the end of the borrowing period. A button will appear on the title screen with the option to renew the title. At this time, you can only use the renewal feature at [hoopladigital.com](http://hoopladigital.com). Please note that a renewal is the same as a new borrow, so a renewed title will count against your monthly limit (8 per month).

## **For more information?**

Check the [hoopla support page](#) for device instructions and compatibility questions

Check the Hoopla video help desk: <https://www.youtube.com/user/hoopladigital>

Call the library and talk to a library staff member: 02 90838777

Email the library: [library\\_enquiries@waverley.nsw.gov.au](mailto:library_enquiries@waverley.nsw.gov.au)