

WAVERLEY WARD
BONDI HEIGHTS PRECINCT

Waverley Council Response Report to Motions from the February 2021 Bondi Heights Precinct meeting

Meeting Date	Motion	Council Officer Response	Directorate	Status
1 February 2021	PARK PARADE MEDIAN STRIP NEAR BONDI ROAD: RESPONSE TO COUNCIL IN RELATION TO PRECINCT REQUEST [202012#01] MEDIAN STRIP PARK PARADE. BHP does not support Council's decision to do nothing until a DA is lodged before making a decision to remove the median strip. It is the Bondi Heights Precinct's view that this is not a valid reason to delay removing the redundant medium strip.	This request was forwarded to the Service Manager, Traffic and Transport who advised that this request was forwarded to TfNSW as it is their road and we have no control over making changes to it. We can only make submissions to TfNSW. TfNSW has advised that it requests that it be maintained in association with the NRT restriction at this intersection and will consider the removal during further development applications.	Community, Assets and Operations	Finalised
1 February 2021	KING STREET POTHoles: REQUEST TO COUNCIL [202102#01] The Bondi Heights Precinct again requests Council completes all repairs as a matter of urgency all and any potholes in King Street including the outstanding repairs noted under request number 2043572, Snap Send Solve requests numbers 1311412 and 1311415 and Merit 2050364.	The Community Liaison Coordinator followed up the matter with the resident and with the Executive Manager, Asset Maintenance and the work was completed on 5/2/21 and the Merit customer service request closed.	General Counsel	Finalised
1 February 2021	POOR CONDITION OF STREETS AND PAVEMENTS: REQUEST TO COUNCIL [202102#02] The Bondi Heights Precinct requests Council set up a process whereby a regular review of the surface conditions of our roads and footpaths be established which will	This request was forwarded to the Executive Manager, Infrastructure Services (Acting) who advised that Council inspects 100% of its road assets over a regulatory period (4 year period). This normally occurs by both visual inspection by walking the streets and using advanced scanning vehicles to assess road conditions. Council has a program where it inspects approximately 25% of its roads every year to keep up with a consistent rolling program of inspections. Renewal programs are developed for the capital works (SAMP) program in a 4 year schedule which is then refined	Community, Assets and Operations	Finalised

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	trigger repairs and maintenance as required to meet Waverley's SAMP targets.	<p>annually to ensure the current program is best value and represents necessitated works in the immediate period.</p> <p>This of course also means that some road assets can have particularly long lives. There are many factors that determine the life span of a road which can range from 10 years to 90 years.</p> <p>In addition to this, Council has Public Place officers that walk the local streets and identify immediate maintenance and safety matters that need addressing. These are prioritised and placed in a maintenance program for actioning.</p>		
1 February 2021	<p>SLOW AND LACK OF RESPONSE TO MERIT REQUESTS AND OTHER OUTSTANDING MATTERS:</p> <p>REQUEST TO COUNCIL [202102#03]</p> <p>Could Council please establish procedures for staff to address the lack of response or delays in responding to community requests such as those listed above.</p>	<p>This request was forwarded to the Manager, Customer Service who provided the following reply.</p> <p>The Manager, Customer Service has been meeting with different management teams across the organisation to assess how to better manage customer expectations with regards to unforeseen delays in some areas. Notification email templates have been updated to inform customers of the process that Council must follow in relation to their request type, for example, removal of Boat trailers and abandoned vehicles and requests for changes to traffic signage.</p> <p>The Manager, Customer Service has also been setting up reporting schedules for managers so that they can keep better track of outstanding requests for each of their officers.</p>	Customer service and Organisation Improvement	Finalised
1 February 2021	<p>INVITATION TO NSW POLICE TO ATTEND THE NEXT BONDI HEIGHTS PRECINCT ZOOM EVENT OR PUBLIC MEETING: The Bondi Heights Precinct invites Snr Cst Peter Woodward or another representative from NSW Police, to attend the next Bondi Heights Precinct Zoom Event or Public Meeting scheduled to take place at 7pm on Monday 12th April 2021.</p>	<p>The Community Liaison Coordinator extended an invitation to Snr Constable Peter Woodward and he participated in the Precinct meeting on Monday 12 April 2021. Matters to be discussed are: Neighbourhood Noise, speeding traffic in our laneways, and questions from members from the community who take part in the event/meeting.</p>	General Counsel	Finalised