

Services for Deaf and Hearing Impaired People



A directory of services compiled by
Waverley Council

2008

ENGLISH

Help for Non English Speakers

If you need assistance in understanding this information, please contact the Translating and Interpreting Services (TIS) on 131450 and ask them to connect you to Waverley Council's Department of Recreation, Customer & Community Services on 9386 7999. We will answer your inquiries through the TIS interpreter.

简体中文 (Simplified Chinese)

为不懂英语者提供的帮助

如果您需要协助才能理解这一信息，请致电 131450，与翻译和传译服务处 (TIS) 联络，要求他们帮助您接通韦弗利市议会 (Waverley Council) 休闲活动、客户服务及社区服务部 (Department of Recreation, Customer & Community Services) 的电话 9386 7999。我们将通过 TIS 的传译员回答您的问题。

Ελληνικά (Greek)

Βοήθεια για τους μη Αγγλόφωνους

Αν χρειάζεστε βοήθεια για να καταλάβετε αυτές τις πληροφορίες, παρακαλώ επικοινωνήστε με τις Υπηρεσίες Μετάφρασης και Διερμηνείας (TIS) στο 131450 και ζητήστε να σας συνδέσουν με το Τμήμα του Δήμου του Waverley που διοργανώνει δραστηριότητες ψυχαγωγίας και κοινοτικές υπηρεσίες για τους δημότες (Department of Recreation, Customer & Community Services), στο 9386 7999. Θα απαντήσουμε τις ερωτήσεις σας μέσω διερμηνέα των TIS.

Magyar (Hungarian)

Segítség azoknak, akik nem beszélnek angolul

Ha segítségre van szüksége ahhoz, hogy ezt az információt megértse, akkor hívja a Fordító és Tolmács Szolgálatot a 131450-es számon és kérje, hogy kapcsolják a Waverley Tanács Szórakozási, Ügyfél és Közösségi Szolgálatási Osztályát (Department of Recreation, Customer & Community Services) a 9386 7999-es számon. A TIS tolmácson keresztül válaszolunk majd az érdeklődésére.

Bahasa Indonesia (Indonesian)

Bantuan Bagi Penutur Non Bahasa Inggris

Jika Anda memerlukan bantuan dalam memahami informasi ini, silakan menghubungi Translating and Interpreting Services (TIS) di nomor 131450 dan mintalah mereka untuk menghubungkan Anda ke Department of Recreation, Customer & Community Services Waverley Council di nomor 9386 7999. Kami akan menjawab pertanyaan Anda melalui juru bahasa TIS ini.

Italiano (Italian)

Assistenza per chi non parla inglese

Chi ha bisogno di assistenza per capire queste informazioni, può contattare il servizio di traduzione e interpretariato "TIS - Translating and Interpreting Services" al numero 131450 e chiedere di essere messo in comunicazione con il Dipartimento per i servizi comunitari, gli utenti e il tempo libero (Department of Recreation, Customer & Community Services) del Comune di Waverley al numero 9386 7999. Risponderemo alle domande attraverso l'interprete del TIS.

日本語 (Japanese)

英語を話さない方々へのヘルプ

この情報がよくお分かりでない方は翻訳・通訳サービス (TIS) 131450 へ電話をかけ、ウェイバリーカウンシル・デパートメント・オブ・レクリエーション、カスタマー&コミュニティ・サービス (Waverley Council's Department of Recreation, Customer & Community Services) 9386 7999 との交信をご依頼ください。TIS の通訳を通じてご質問にお応えいたします。

한국어 (Korean)

영어를 못하시는 분을 위한 지원

본 정보를 이해하시는 데 도움이 필요하시다면, 통번역 서비스 센터(TIS)의 131450 번으로 연락하시어, 웨이벌리 카운슬의 휴양, 고객 및 지역사회 서비스 부 (Waverley Council's Department of Recreation, Customer & Community Services)의 전화번호 9386 7999 로 연결해달라고 부탁드립니다. 여러분의 문의 사항을 TIS 통역사를 통해 답변해드리겠습니다.

Polski (Polish)

Pomoc dla Osób Nieangielskojęzycznych

Jeśli potrzebujesz pomocy w zrozumieniu tej informacji, prosimy skontaktować się z Telefoniczną Służbą Tłumaczy (TIS) pod numerem 131450 i poprosić o połączenie Cię z Waverley Council's Department of Recreation, Customer & Community Services pod numerem 9386 7999. Odpowiemy na Twoje pytania za pośrednictwem tłumacza TIS.

Русско (Russian)

Помощь для тех, кто не говорит по-английски

Если вам нужна помощь для того, чтобы понять эту информацию, пожалуйста, обратитесь в Службу письменных и устных переводов (TIS) по телефону 131450 и попросите их соединить вас с Департаментом досуга, потребительских и общественных услуг Совета Уэверли (Department of Recreation, Customer & Community Services) по телефону 9386 7999. Мы ответим на ваши вопросы при участии переводчика TIS.

Español (Spanish)

Ayuda para las personas que no hablan inglés

Si necesita ayuda para entender esta información, sírvase contactar al Servicio de Traducción e Interpretación (Translating and Interpreting Services - TIS) llamando al 131450 y pídale que lo conecten con el Departamento de Recreación, Servicios al Cliente y a la Comunidad del Concejo de Waverley (Waverley Council's Department of Recreation, Customer & Community Services) en el número de teléfono 9386 7999. Daremos respuesta a sus preguntas a través del intérprete del TIS.

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Umbrella Organisations

Australian Association of the Deaf

N Block, 361-365 North Rocks Road
North Rocks NSW 2152
PO Box 4681, North Rocks NSW 2152
Ph: (07) 3357 8266, TTY: 9871 8400
Fax: 9871 8218, Email: aad@aad.org.au
Web: www.aad.org.au

Peak group for Deaf people in Australia. Lobbies for appropriate services, undertakes research, advises government. For people with profound hearing disability.

Better Hearing Australia (Sydney) Inc

29 Burwood Road, Concord NSW 2137
Ph: 9744 0167, TTY: 9744 0124
Fax: 9744 7492
Email: bhasyd@ozemail.com.au
Web: www.betterhearingsydney.org.au

A national voluntary organization for hearing impaired people. Classes in lipreading and communication skills, counselling for members and their families and friends. Support services on how to cope with a hearing loss. Social activities and information on medical and technical developments.

Consumer Groups

Acoustic Neuroma Association NSW

Email: info@acousticneuroma.com.au
Web: www.acousticneuroma.com.au

A client organised support group providing opportunities for members to communicate with others with similar experience. Support before and after surgery. Information on patient rehabilitation and health care personnel interested in the treatment of benign cranial tumours and the alleviation of post-surgical problems.

Deafness Council of NSW

126 Greville St, Chatswood 2067
(Office not open to public)
Ph: 9660 3473 or 9683 6400
Fax: 9630 1364
Email: irene.truscott@ridbc.org.au
www.Deafnesscouncilofnsw.org.au

Peak advocacy organisation (voluntary). Works with specialist voluntary organisations involved in helping those with disorders of the ear and balance organs. Members such as Better Hearing Aust, SHHH Australia, Australian Tinnitus Association. Organises Hearing Awareness Week and seminars.

DeafBlind Association (NSW)

4 Mitchell Street
Enfield NSW 2136
PO Box 1295, Strathfield NSW 2135
Ph: (voice) 9744 0160, TTY: 9744 0160
Fax: 9744 0171
Email: dbansw@bigpond.com.au
Web: www.dbansw.org.au

Raises public awareness, promotes the use of various communication techniques. Promotes improved facilities and services for DeafBlind people. Monthly newsletter and monthly outings. For teens and adults with both hearing and vision loss, their families, friends and supporters.

Australian Tinnitus Association Ltd

Rooms 1 & 2, 2 Leichhardt Street
Darlinghurst NSW 2010
PO Box 660, Woollahra NSW 2025
Ph: 8382 3338
Fax: 8382 3333
Email: info@tinnitus.asn.au
Web: www.tinnitus.asn.au

Provides support and information to people with tinnitus, characterised by noises or ringing in the ears or head. Holds meetings to exchange information, with guest speakers. For people with tinnitus, their families and interested people.

Multicultural Disability Advocacy Association of NSW

40 Albion Street, Harris Park NSW 2150
Ph: 9891 6400, Fax: 9635 5355
Freecall: 1800 629 072
Email: mdaa@mdaa.org.au
Web: www.mdaa.org.au

Advocacy service for people from Culturally and Linguistically Diverse Background who have a disability or care for a family member with a disability. Provides individual and group advocacy in order to improve access to services. Works to empower, educate and inform consumers of their rights. Conducts training for service providers, community organizations and government departments.

NSW Association of the Deaf Inc

PO Box 4681, North Rocks NSW 2151
TTY: 9871 8400
Ph: (07) 3357 8266, Fax: 9871 8218
Email: nswad@bigpond.com
We: www.nswad.org.au

Political lobbying group in NSW. Affiliated with the Australian Association of the Deaf, which represents the views of Deaf people who use Auslan as their method of communication. Produces the newsletter 'Silent Messenger'.

NSW Disability Discrimination Legal Centre

Level 2, 52 Pitt Street, Redfern 2016
PO Box 989, Strawberry Hills NSW 2012
Freecall (Ph) 1800 800 708
TTY: 9310 4320 Freecall 1800 644 419
Fax: (02) 9310 7788
Email: info@ddlcnsw.org.au
Web: www.ddlcnsw.org.au

Provides free information, advice, and representation to people with disabilities, who feel they have a case under the Disability Discrimination Act. Also provide seminars and workshops on related issues.

People with Disability Australia Inc (plus Disability Complaints Service)

Ground Floor, 52 Pitt Street, Redfern
Ph: 9370 3100, TTY: 9318 2138
Freecall: 1800 422 015, Fax: 9318 1372
Email: pwd@pwd.org.au
Web: www.pwd.org.au

Information, referral, lobbying, community education and advocacy on disability related issues. Deals principally with issues that improve quality of life for people with disabilities – issues associated with transport, housing, access and employment. The Disability Complaints Service provides assistance to make or raise complaints re any violation of their rights. The service may be either advocacy or referral, and interviews may be by telephone or person to person.

Physical Disability Council of NSW Inc

St Helen's Community Centre, 184 Glebe Point Road, Glebe NSW 2037
Ph: 9552 1606, Freecall: 1800 688 831
TTY: 8223 7579, Fax: 9552 4644
www.pdcnsw.org.au

Promotes equality of opportunity for people with disability by providing a representative voice. Provide systemic advocacy only.

Service Agencies

Audio Clinic National Hearing Aids

Ground Floor, 115 Oxford Street
Bondi Junction NSW 2022
Ph: 9389 2385, Fax: 9387 4982
Email: info@audioclinic.com.au
Web: www.audioclinic.com.au

Hours: Mon-Fri 8.30am - 4.30pm.
Fees: Fully accredited by the office of hearing services to provide services to pensioner and veteran affairs clients.

Hearing tests and evaluation, personal fitting program, ongoing rehabilitation and support, hearing aid repairs and adjustments, batteries and accessories.

Australian Hearing Services

Level 5, 131 York Street, Sydney 2000
PO Box A111, Sydney NSW 1235
Ph: 9267 8055, TTY: 9283 1762
Fax: 9264 3939
Web: www.hearing.com.au

Diagnostic and rehabilitation services to eligible clients. Most hearing aids are free; pay only for maintenance and batteries. Eligible clients include people under 21, pensioners on full health benefits, and clients eligible under Veterans Affairs Dept. GP referral necessary for adult clients but not children. Australian Hearing Services visit Mill Hill Centre 31-33 Spring Street Bondi Junction on Thursday afternoons. Call 13 17 97 to make appointment.

Royal Institute for Deaf and Blind Children (RIDBC) Jim Patrick Audiology Centre

361-365 North Rocks Road
North Rocks NSW 2151
Ph: 9872 0872, Fax: 9872 0873
Email: online@ridbc.org.au
Web: www.ridbc.org.au

Offers a full range of audiological services to children by paediatric audiologists

Australian Caption Centre

Level 4, 187 Thomas Street
Haymarket NSW 2000
Ph: 9212 5277, TTY: 9212 3129
Freecall: 1800 777 801, Fax: 9281 2198
Email: infoserv@auscap.com.au
Web: www.auscap.com.au

Mon-Fri 9am - 5pm

National non-profit organisation that provides most of the closed captioning used on Australian television and videos. For: Consumers and providers of captioned TV and videos.

Australian Communication Exchange (ACE)

Ground Floor, 33 Argyle Street,
Parramatta NSW 2150
TTY/voice 13 36 77, TTY: 1800 629 863
Fax: 1800 066 566

National Relay Service: 24 hr relay (speak & listen)
SSR Tollfree: 1300 555 727
Fax: 1800 555 690
Web: www.aceinfo.net.au

Mon-Fri 9 am – 5 pm

Provides access and training in the use of technology to enhance the communication abilities of Deaf people and people with impaired hearing. Operates the National Relay Service for TTY users (24 hrs). Produces the *Australian Deafness Directory*, which is available on the web

Deafness Resources Australia

Ground Floor, 33 Argyle Street
Parramatta NSW 2150
Ph: 1800 555 201, TTY: 1800 555 203
Fax: 9204 2972

Non-profit organisation established by the Deaf community to provide equipment and resources specific to Deafness, including books, videos and technology.

Children's Hospital Deafness Centre

Hawkesbury Road, Westmead 2145
Ph: 9845 2139, TTY: 9845 2703

An assessment, diagnosis and counselling service for Deaf and hearing impaired children/adolescents and their families.

Sydney Cochlear Implant Centre

Building 39, Old Gladesville Hospital
Gladesville NSW 2111

PO Box 188, Gladesville NSW 1675

Mon-Fri 8.30am - 5.00pm

Adult Program

Ph/TTY: 9844 6840, Fax: 9844 6844

Children's Program

Ph/TTY: 9817 0011, Fax: 9817 0033

Emergency After Hours

Ph: 9844 6800

Email: admin@scic.nsw.gov.au

Web: www.scic.nsw.gov.au

A service for all families, including children, adolescents and adults who are considering or who have received cochlear implants.

Deaf Society of NSW

Suite 401, Level 4, Macquarie House

169 Macquarie St, Parramatta 2150

Mon-Fri 9am - 5.00pm

Ph: 9893 8555, TTY: 9893 8858

Freecall: 1800 893 855

Freecall TTY: 1800 893 895

Fax: 9893 8333

Email: info@Deafsociety.com

Web: www.Deafsocietynsw.org.au

Information and resources to support Deaf people to remain independent and improve quality of life. Services include community access and information, interpreting, education and training for the Deaf community, Deafness awareness training, workplace program, advocacy and living skills programs. Links to social and sporting groups.

Hearing and Balance Centre

St Vincent's Hospital, Victoria Street

Darlinghurst NSW 2010

TTY: 1300 13 HEAR

Ph: 1300 134 327, Fax: 8382 3092

Web: www.hearingbalance.com.au

A private practice in St Vincent's Hospital. Offers diagnostic testing and rehabilitation of hearing and balance disorders.

IDEAS Inc

(Information on Disability Education Awareness Services)

Suite 208, Level 27, 35 Buckingham Street
Surry Hills NSW 2010

Ph: 9657 1796, Fax: 9657 1793

Email: ideasmetro.ideas.org.au

Web: www.ideas.org.au

Mon-Fri 8.30am - 5pm

Information on services available to people with any disability, carers, family and service providers in Eastern Sydney. Provides reports by mail, email or fax, website has extensive listings and resources for people with disability as well as a service for service providers.

Independent Living Centre NSW (Inc)

1 Fennell Street, North Parramatta 2150

Infoline: 1300 885 886, Fax: 9890 0966

Email: help@ilcnsw.asn.au

Web: www.ilcnsw.asn.au

Independent advisory service on commercial products for people with disabilities or older people to live independently. Occupational therapist available. Display of information and products for demonstration. Aims to increase community awareness. Call for enquiries or to arrange visit. Provides accurate equipment costs.

Precision Research & Diagnostic Clinic

350 Victoria St, Darlinghurst NSW 2010

Ph: 9360 7779, Fax: 9360 7647

Email: precision_hear@optusnet.com.au

Web: www.precisionhearing.com.au

Mon-Fri 9.00am - 5.15pm

Comprehensive array of audiological services for complex and simple cases. Tests carried out by qualified audiologists. Hearing and balance testing rehabilitation, tinnitus retraining therapy and hearing aids (fittings and repairs). Referral needed by G.P or specialist.

Pets as Therapy

(Guide Dogs NSW/ACT)

2-4 Thomas Street, Chatswood 2067

Ph: 9412 9300, 4579 7555

Fax: 9412 9388

Web: www.guidedogs.com.au

A free community service designed for older people or people with a disability needing a dog as a companion.

Interpreters In Australian Sign Language (Auslan)

Community Relations Commission

PO Box A2618, Sydney South 1235
Ph: 8255 6767, TTY: 8255 6758
Ph: 1300 651 500, Fax: 8255 6868
Web: www.crc.nsw.gov.au
Mon-Fri 8am - 5pm

Provides an on-site interpreting service for all organisations (other than those funded by the NSW Dept of Health) including Police, Courts and Legal Aid. Interpreters are available 7 days a week.

Health Care Interpreter Service

Ph: 9515 3224

Provides interpreters for health professionals working in the health system or non-profit agencies funded by the NSW Department of Health.

Deaf Society of NSW

Ph: 9893 8555, TTY: 9893 8858
Freecall: 1800 893 855, Fax: 9893 8333
Email: info@Deafsociety.com
Web: www.Deafsocietynsw.org.au

Auslan interpreters for all occasions including private doctors, solicitors, private hospitals, meetings and conferences.

Deaf Education Network

Ph: 8833 3630, TTY: 9893 8858
Fax: 9893 8333
Email: den@Deaf.nsw.edu.au
Web: www.Deaf.nsw.edu.au

Provides Auslan interpreters for all occasions.

University interpreters

Ph: 13 36 77

Contact the Special Needs Officer at the relevant University.

National Relay Service (24hrs) Australian Communication Exchange

Ph: 1800 555 660, TTY: 1800 555 630
Fax: 1800 555 690

24 hr TTY/voice 13 36 77

SSR (speak & listen) 1300 555 727 for information and feedback

Email: helpdesk@relayservice.com.au

Web: www.relayservice.com.au

Relays calls for Deaf, hearing impaired and speech impaired people to and from the wider community.

Printacall Communications Technology

2 Doig Avenue, Denistone East 2122

Ph: 9809 2392, TTY: 9809 1283

Fax: (02) 9809 2345

Email: sales@printacall.com.au

Web: www.printacall.com.au

Mon-Fri 9am - 5pm

Distributors of TTY equipment. Australian distributors of Ultratec TTYs.

Self-Help for Hard of Hearing People (SHHH)

1334 Pacific Highway, Turrumurra 2044

Ph & TTY: 9144 7586

Fax: 9144 3936 (attn SHHH)

Email: shhh@netspace.net.au

Web: www.shhhaust.org

Mon-Fri 10am - 3pm

Headquarters of a self help group for hard of hearing people and their families, providing information and assistance.

Operates 4 resource centres (Turrumurra, Canterbury, Campbelltown, Port Kembla) with 11 support groups in the community.

SHHH aims to assist hearing impaired persons to minimise the erosive effect of their loss and to increase public awareness of the problems faced by those with hearing loss. Group activities include outings and discussions.

Technical Aid to the Disabled (TAD)

227 Morrison Road, Ryde 2112
Ph: 9808 2022, Fax: 9809 7670
Email: tad@tadnsw.org.au
Web: www.tadnsw.org.au
Wed & Thurs 9.30a.m-3p.m

Volunteer engineers and technicians make custom designed aids and equipment which solve practical problems of aged and disabled people. Also modify existing commercially available equipment to suit individual needs. Books available for free 2-week loan, including a range on transport and home living. Appropriate computers for loan with technical support for annual fee of \$60. 8 branches in NSW. Information on technology and applications for people with disabilities.

Telephone Typewriter Directory

c/- Sensis Pty Ltd, Locked Bag 21
Haymarket NSW 1240
Ph: 8289 1000

Telstra Disability Enquiry Hotline

Ph: 1800 068 424 (for equipment only)
TTY: 1800 808 981 (customer service)

Enquiry line for information about provision of a range of telecommunication products and services for people with communication disabilities, including specific equipment concessions. ('Request for Equipment for People with a Permanent Disability' form must be certified by a health professional).

Telstra's Aged & Disability Centre NSW

At local Telstra office.
TTY: 1800 808 981, Ph: 1800 068 424
Fax: 1800 814 777
Web: www.telstra.com
Mon-Fri 9am - 4pm

Customers with disabilities, their carers, health professionals etc are invited to come into the centre for a consultation. First ring the disability enquiry Hotline see above.

School Programs

Catholic Centre for Hearing Impaired Children

Catholic Education Office
59 The Boulevard, Strathfield 2135
Ph/TTY 9746 6942
Fax: 9764 4170
Email: opchn@netspace.net.au

Through home visits, playgroup sessions, parent support groups and educational meetings, offers support and education to families of infants and pre-school children with impaired hearing. Different modes of communication are offered. Contact Head Office for enrolment details.

Royal Institute for Deaf & Blind Children (RIDBC)

361-365 North Rocks Road
North Rocks NSW 2151
Ph & TTY: 9871 1233, Fax: 9871 2196
Email: online@ridbc.org.au
Web: www.ridbc.org.au
Mon-Fri 8.30am – 5.00pm

Wide range of educational programs for children with hearing and/or vision impairment, including services for children with additional disabilities. As well as conducting centres at North Rocks, North Parramatta, Penrith and Newcastle, support services are provided in the family home, in mainstream schools and in country areas. Services are also provided nationally to regional and remote areas to support children with hearing and/or vision impairment, their parents and local service providers. Early Learning Programs, Rockie Woofit Preschool at North Rocks, Roberta Reid Preschool at North Rocks, Thomas Pattison School at North Rocks, Alice Betteridge School at North Rocks, Garfield Barwick School at North Parramatta and Royal Institute for Deaf and Blind Children (RIDBC) Teleschool provides high quality education services and support to families living in rural and regional areas. Details on some services appear below:

RIDBC Roberta Reid Preschool

Address as for RIDBC
Ph: 9872 0306, TTY 9872 0236
Fax: 9872 0349
Email: online@ridbc.org.au
Web: www.ridbc.org.au

Regular curriculum for children who use Auslan (Australian Sign Language) as their first language. Deaf children are enrolled from 2 years of age. Hearing children with a Deaf sibling or signing children of Deaf parents also able to attend.

RIDBC Alice Betteridge School

Address as for RIDBC
Ph: 9872 0291, Fax: 9872 7981
Email: abs@ridbc.org.au
Web: www.ridbc.org.au

Provides school education to children aged 4.5 to 18 years who have significant sensory impairment together with moderate intellectual impairment.

RIDBC Thomas Pattison School

Address as for RIDBC
Ph: 9872 0238, Fax: 9872 0221
Email: tps@ridbc.org.au

Provides a program for students (from Kindergarten to year 10) who use Auslan (Australian Sign Language) as their first or preferred language. Students also learn English in its written form.

RIDBC Garfield Barwick School

106 Pennant Hills Road
North Parramatta NSW 2151
Ph: 9638 6400, Fax: 9683 1364
Email: online@ridbc.org.au

Auditory/oral program for children aged 5 - 12 years who have an educationally significant hearing impairment. Children use cochlear implants or hearing aids. Students are gradually integrated into mainstream "partner schools", after which, depending on individual need, they may access RIDBC's specialist support.

Shepherd Centre

391 Abercrombie Street
Darlington NSW 2008
Ph: 9351 7888, TTY: 9351 7880,
Fax: 9351 7880

Web: www.shepherdcentre.usyd.edu.au
enquiries@shepherdcentre.usyd.edu.au
Mon-Fri 9am - 5pm

An auditory/oral program for hearing impaired children aged 0 to 5 years in NSW. Customised programs for individual development. Support in integration into pre-schools and a weekly playgroup. A correspondence course is available for country and interstate families. Regular Parent Education program and annual residential workshop in November for country and interstate families. Also centres at Roseville, Liverpool, Wollongong and Canberra. Visitors are welcome at all centres.

St Gabriel's School

Catholic Education Office
190 Old Northern Road
Castle Hill NSW 2154
Ph & TTY: 9634 2367, Fax: 9634 2610
Email: office@stgabriels.cfc.edu.au
www.stgabriels.nsw.edu.au

Education for children with impaired hearing. Early intervention for hearing impaired children less than 5 years. Contact Head Office for enrolment details.

Post-Secondary Education Programs For Deaf People

Deaf Education Network

Suite 1, Level 4 Macquarie House
169 Macquarie St, Parramatta 2150
PO Box 1060, Parramatta 2124
Ph: 8833 3630, TTY: 9893 8858
Fax: 9893 8333
Email: den@Deaf.nsw.edu.au
Web: www.Deaf.nsw.edu.au
Mon-Fri 9am – 4.30pm

Provision of services in Deaf education (adult) for Deaf, hearing impaired, and hearing people. Includes sign language and issues relevant to Deafness. For people over 15 years of age. Provides interpreters for all occasions.

Disability Programs Directorate (TAFE)

NSW Dept of Education and Training
Level 11, 1 Oxford Street, Darlinghurst
Ph: 9244 5092, TTY: 9266 8189
Fax: 9266 8170
Email: sydney.info@tafensw.edu.au
Web: www.tafensw.edu.au
Mon-Fri 9am - 5pm

Provide advice on support services to students with disabilities who are enrolled in NSW TAFE colleges. Each college employs teacher consultants who can advise on services that are available at that campus.

Randwick TAFE

Darley Road, Randwick NSW 2031
Ph: 9469 8552, TTY: 9469 8657
Fax: 9469 8643
Email: alison.morris@tafensw.edu.au
Web: www.tafensw.edu.au
Mon-Fri 8am - 4.30pm by appointment in the evenings.

A consultant assists students to apply for and enter TAFE courses. Is able to arrange interpreters, tutors and notetakers. Also provides counselling and courses for Deaf groups.

Support Groups

Carers NSW

Level 18, 24 Campbell St, Sydney 2000
Ph: 9280 4744, Fax: 9280 4755
Freecall: 1800 242 636
Email: contact@carersnsw.asn.au
Web: www.carersnsw.asn.au
Mon-Fri 9am - 5pm.

Information, support and advice to carers (people looking after someone at home who has a disability). Provides community education program and informs Government about carers and their needs, especially respite care. Organise conferences and seminars. Free Carer Support Kit available in a number of languages.

Self Help for Hard of Hearing People (SHHH)

1334 Pacific Hwy, Turrumurra 2044
Ph & TTY: 9144 7586, Fax: 9144 3936
Email: shhh@netspace.net.au
Web: www.shhhaust.org
Mon-Fri 10am - 3pm

Self help group for hard of hearing people and their families, providing information and assistance. Operate 4 resource centres (Turrumurra, Canterbury, Campbelltown, Port Kembla) with support groups in the community. Aims to assist hearing impaired persons to minimise effects of their loss and to increase public awareness. Activities include outings and discussions.

Parent Council for Deaf Education

361-365 North Rocks Road
North Rocks NSW 2151
Ph: 9871 3049, TTY: 9871 3026
Fax: 9871 3193
Email: aad@aad.org.au
Web: www.aceinfo.net.au
Mon-Fri 9am - 5pm

Information, advice and assistance to the parents of hearing impaired children.

Cochlear Implant Club and Advisory Association Inc (CICADA)

PO Box 5028, Turrumurra
Ph: 9488 9728

Provide support and advice for pre and post cochlear implantees and their families also opportunities to meet others socially and to share information.

Research Centres

Audiological Society of Australia

Suite 7, 476 Canterbury Road
Forest Hill VIC 3131
Ph: (03) 9416 4606, Fax: (03) 9416 4607
Email: info@audiology.asn.au
Web: www.audiology.asn.au
Mon-Fri 9am - 5pm

National organisation of professionals in audiological services. Members carry out research into hearing, disseminate information and/or provide direct services.

The Renwick Centre

Royal Institute for Deaf and Blind Children
361-365 North Rocks Road
North Rocks NSW 2151
Ph & TTY 9872 0303, Fax: 9873 1614
Email: jill.watson@ridbc.org.au
Web: www.ridbc.org.au/renwick
Mon-Fri 9am-5pm

Conducts research and professional training in the education of children with sensory impairments. Affiliated with the University of Newcastle.

Religious Organisations

Ephpheta Centre

Catholic Centre for Deaf and Hearing Impaired People

108 The Crescent, Flemington 2140

Ph: 9764 4711, TTY: 9764 4520

Fax: 9764 4722

Email: ephpheta@bigpond.com.au

Web: www.ephpheta.org.au

Tues-Fri 9am - 4pm

Pastoral care, home visits, family support, advocacy, recreation and prayer days for the hearing impaired. Full and part-time staff plus volunteers. Information on audio loops and other assisted listening devices.

Hillsong Church

188 Young St, Waterloo NSW 2017

Ph: 8853 5353, Fax: 9310 7410

Web: www.hillsong.com

Provides interpreted services for Deaf people.

Jehovah's Witnesses

City Congregation

20 Leinster Street, Paddington 2021

Ph: 9319 5050

This church provides interpreted services for Deaf people, visits them in their homes and provides home Bible studies.

Arts Groups

Accessible Arts

Pier 4, The Wharf, Hickson Road
Walsh Bay, Sydney 2000

Ph: 9251 6499, Fax: 9251 6422

Email: info@aarts.net.au

Web: www.aarts.net.au

Mon-Fri 9.30am - 5pm

Encourages the development of opportunities for people with disabilities to have access to and participation in all creative art forms. Provides information resource and data base on NSW consultancies. Initiates projects and regional networks. Organises training services and conferences.

Art Gallery of NSW

Art Gallery Rd, The Domain, Sydney NSW

Ph: 9225 1700, Fax: 9225 1701

Email: artmail@ag.nsw.gov.au

Web: www.artgallery.nsw.gov.au

Provides Sign Language interpreters for guided tours on the last Sunday of each month (except December). Audio induction loop in the Domain Theatre, Lower Level 3, for all lectures and films.

Australian Theatre of the Deaf

Suite 4, 245 Chalmers Street

Redfern NSW 2016

Ph: 9310 1255, TTY: 9310 1205

Fax: 9318 2835

Email: info@atod.org.au

Web: www.ozDeaftheatre.com

The only professional company of its type in Australia. Its unique style of performance is based on the expressive skills of its Deaf artists. The perception of the world through Deafness is both a physical and visual one.

Other Useful Contacts

Waverley Council

55 Spring St, Bondi Junction, and
Dept of Recreation Customer &
Community Services, Level 1, Mill Hill
Centre, 31-33 Spring Street, Bondi
Junction

PO Box 9, Bondi Junction 1355
Ph: 9369 8000, Fax: 9387 1820
Email: waver@waverley.nsw.gov.au
Web: www.waverley.nsw.gov.au

Local government body providing a
number of services including community
information, services for older people and
people with a disability. Council also
auspices the Waverley Access
Committee.

Waverley Library

32-48 Denison Street, Bondi Junction
Ph: 9386 7777, TTY: 9386 7735
Web: www.waverley.nsw.gov.au/library

Community information is available online
through the catalogue at Waverley Library,
using the LINCS database, and through
the Waverley Council home page.

Centrelink

TTY: 1800 810 586
Customer Relations: 1800 050 004
Appointments: 13 10 21, Age pension,
retirement: 13 23 00, Disability, sickness &
carers: 13 27 17, Family Assistance:
13 61 50, Employment: 13 28 50,
Multilingual Telephone Service: 13 12 02

Age Pension, Disability Pension, Widows
Pension, Carers Allowance, Sickness
Benefit, Mobility Allowance.

Commonwealth Carelink Centre

Level 3, cnr Moate Ave & Princess St
Brighton Le Sands NSW 2216
Ph: 1800 052 222, Fax: 9599 0540
Email: sharrynl@bensoc.org.au
Web: www.commcarelink.health.gov.au

Information on a wide range of services
enabling older people and younger people
with a disability to continue living
independently at home.

Department of Ageing, Disability and Home Care (DADHC)

Level 5, 83 Clarence Street
Sydney NSW 2000

Ph: 8270 2000, TTY: 8270 2167
Web: www.dadhc.nsw.gov.au

Funds government and non-government
providers to deliver services to older
people, people with disabilities, and the
carers of these people, under the Home
and Community Care (HACC) program,
the Disability Services Program, Ageing
and Seniors Card programs.

Department of Health and Ageing Office of Hearing Services

1 Oxford Street, Darlinghurst NSW 2010
Ph: 1800 500 726, TTY: 1800 500 496
Fax: 6289 5443

Web: www.health.gov.au/hear

Funds hearing services from a range of
private providers and a public provider,
Australian Hearing (AH). Deliver services
such as – Contestable hearing services
for eligible clients through a voucher
system. Provide services to clients with
special needs such as Aboriginal and
Torres Strait Islander peoples, eligible
clients with complex hearing rehabilitation
needs.

IDEAS Inc (Information on Disability Education Awareness Services)

Suite 208, Level 27, 35 Buckingham
Street, Surry Hills NSW 2010
Ph: 9657 1796, Fax: 9657 1793
Email: ideasmetro.ideas.org.au

Web: www.ideas.org.au
Mon-Fri 8.30am - 5pm

Comprehensive information on services
available to people with any type of
disability, carers, family and service
providers in Eastern Sydney. Provides
reports by mail, email or fax, Website has
extensive listings and resources for
people with disability as well as a service
for service providers

**Disability Information service
State Library of NSW**

Macquarie Street, Sydney NSW 2000
Ph: 9273 1583, Fax: 9273 1252
TTY: 9273 1541, 1800 226 161
Email: access@sl.nsw.gov.au
Web: www.sl.nsw.gov.au
Mon-Fri 9am - 5pm

Pathways information service on services, resources and activities for people with a disability in NSW. Consultancy for NSW public libraries and in-house equipment for use by visually impaired and other print handicapped people whilst visiting the State Library.

Disability Council of NSW

Level 19, 323 Castlereagh St, Sydney
Ph/TTY: 9211 2866, 1800 044 848
Fax: 9211 2271
Email: info@disabilitycouncil.nsw.gov.au
Web: www.disabilitycouncil.nsw.gov.au

The official advisory body to the NSW Government on disability issues and policy. Comprises a majority of members who have a disability, as well as members experienced in the provision of services for people with disabilities.

Home Care Service of NSW

East Sydney Service Centre
806-812 Anzac Parade, Maroubra 2032
PO Box 1195, Maroubra Junction 2035
Ph: 1800 350 792, 8347 6900
Fax: 9349 5181
Web: www.homecare.nsw.gov.au
Mon-Fri 8.30am - 4.30pm

Some on call services at other hours. Assists with practical tasks to enable frail aged and younger people with disabilities to continue living independently at home. Includes cleaning, shopping, laundry, personal care and respite care.

Silent Messenger

NSW Association of the Deaf
PO Box 4681, North Rocks NSW 2151
TTY: 9871 8400, Fax: 9871 8218
Email: nswad@bigpond.com.au

Newsletter for Deaf and hearing impaired people.

St Vincent's Community Health Service

301 Forbes St, Darlinghurst NSW 2010
Ph: 8382 1988, Fax: 8382 1997
Mon-Fri 8.30am - 5pm

Randwick/Waverley Community Transport

Level 2, Mill Hill Centre, 31-33 Spring St Bondi Junction NSW 2022
Ph: 9369 5366, Fax: 9369 2676
Email: sharon@rwct.oarg.au

Information: M-F 9am-4.30pm
Individual Transport Service: M-F 8am-5pm
Friday Social Individual Transport: 9am - 5pm

For anyone who has difficulty using public transport because they are frail aged, disabled or a carer.

Shopping

A fortnightly door to door service, with help to carry your shopping.

Individual Transport

To hospital, medical, dental, social and physiotherapy appointments.

Socials

Once a month, numbers permitting.

Cost

A small fee is requested to assist with the cost of running the service.

Out of Area Transport

Hospital, medical, shopping and social trips to destinations outside of the Eastern Suburbs and City of Sydney but within the metropolitan area for a cost of \$5 to \$16 one-way depending on distance travelled.

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