



Class 1 Government Contract

1. Document Number	
D14/18185	
2. Name and Address of the contractor	
Name: Merit Technology Pty Ltd Address: Level 1 West Wing, 608 St Kilda Rd, Melbourne VIC 3004	
3. Particulars of any related body corporate (within the meaning of the Corporations Act 2001 of the Commonwealth) in respect of the contractor, or any other private sector entity in which the contractor has an interest, that will be involved in carrying out any of the contractor's obligations under the contract or will receive a benefit under the contract	
NA	
4. The date on which the contract became effective and the duration of the contract	
Effective Date: 20/1/2014	Duration: 2 years + 2 years option
5. Particulars of the project to be undertaken, the goods or services to be provided or the real property to be leased or transferred under the contract	
Customer Relationship Management System	
6. The estimated amount payable to the contractor under the contract	
Schedule of prices	
7. A description of any provisions under which the amount payable to the contractor may be varied	
NA	
8. A description of any provisions with respect to the renegotiation of the contract	
NA	
9. In the case of a contract arising from a tendering process, the method of tendering and a summary of the criteria against which the various tenders were assessed	
Open tender process Useability Integration with Mobile Apps Customer Service Mobile App Accessibility by Mobile Tablet Integration with Council's Records Management System Price and meet tender specifications.	

10. A description of any provisions under which it is agreed that the contractor is to receive payment for providing operational or maintenance services

Maintenance fees are required to be paid annually in advance.